

## **Why Enterprise Search?**

- Increased operational efficiencies
- Improved employee productivity
- Greater customer satisfaction for all users of County enterprise data
- Enhanced ability of search users to quickly locate the most relevant information available
- Increased return on technology investments already made
- Maximized potential economy of scale

## **What we are doing**

- Implementing a universal search solution that meets requirements for:
  - Intuitive user interface
  - Rapid search execution
  - Real-time search execution
  - All-encompassing search execution
  - Relevant search results integrating all resource types
  - Leveraging existing identity and access management systems for user role security

## **What is changing**

- Easier, more secure access to information
- Centralized, streamlined access to data across disparate sources
- Increased productivity and opportunities for collaboration
- Reduced duplication of work, redundancy of stored data, and amount of time spent looking for necessary information
- Secure search results using existing identity and access management scheme
- Protection of information at the document or file level

## **Who will benefit?**

- County employees
- All Departments, Divisions, and Agencies
- Elected officials and support staff
- Visitors to County public Web sites
- Visitors to CrimeWatch Web sites
- County taxpayers (greater operational efficiency of government)