



OAKLAND COUNTY
SENIOR RESOURCE DIRECTORY
2008



DEDICATED TO THE MEMORY OF
WILLIAM R PATTERSON
1931 – 2006
OAKLAND COUNTY COMMISSIONER



DISTRICT 1 REPRESENTING GROVELAND,
BRANDON, OXFORD, ADDISON
AND PORTIONS OF INDEPENDENCE TOWNSHIPS

REFERENCES | SERVICES | INFORMATION | CONTACTS | WEBSITES | SENIOR CENTERS
| MEALS | TRANSPORTATION | VOLUNTEER | SUPPORT GROUPS | HEALTH PROGRAMS |
PRESCRIPTION RESOURCES | HOUSING | LONG TERM CARE | LEGAL ASSISTANCE

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Oakland County Health Division Senior Resource Directory 2008

Oakland County Health Division is pleased to provide this directory as a service to the community. Many programs and services were identified to assist you in locating federal, state, and local programs that address specific areas of need for senior citizens, their families and caregivers.

Oakland County Health Division does not endorse any agency or services listed in the directory. This is not a complete listing of agencies that may offer senior services. Information is verified up to the date the resource guide was published and may be outdated or change any time after the publication date.

Oakland County Health Division would like to extend a special thanks to the Senior Centers, Senior Advisory Committee, Participants of the "You and Your Aging Parent Class" and the Senior Center Directors who were involved in the field testing of the resource guide.

Quick References

Important Contact Numbers

Assistive Devices:

Alarm Services - Emergency Alert

Critical Signal Technologies	(888) 557-4462
Guardian Medical Monitoring	(888) 349-2400
Lifeline.....	(800) 543-3546
SBC Special Needs Center.....	(800) 433-8505
Botsford Commons Continuing Health Center	(248) 426-6976

Associations / Support Groups:

AARP (Members Services Center)	(888) 687-2277
Alzheimer's Associations	(800) 272-3900
American Diabetes Association	(248) 433-3830
American Heart Association.....	(800) 968-1793
American Lung Association of Michigan	(800) 543-5864
Arthritis Foundation - Michigan Chapter.....	(800) 968-3030

Cancer Resources

American Cancer Society.....	(800) 227-2345
Karmanos Cancer Institute.....	(800) 527-6266
Michigan Parkinson's Foundation (www.parkinsonsmi.org)	(800) 852-9781

Case/Care Management:

Area Agency on Aging 1-B.....	(248) 357-2255
	(800) 852-7795
Aging Answers, LLC (www.aginganswers.info)	(248) 855-1072
Oakland County Health Division	Nurse-on-Call (800) 848-5533
Serving Seniors, Inc. (www.serving seniors.net).....	(248) 375-9125
Trusted Solutions of Trinity Health (www.trusted-solutions.org)....	(248) 305-7721

Important Contact Numbers (continued)

Chore Services:

Jewish Family Services.....	(248) 592-2300
www.jfsdetroit.org	
Lighthouse of Oakland County - Pontiac.....	(248) 920-6100
Oakland Livingston Human Services	
North Oakland	(248) 209-2600
South Oakland	(248) 542-5860

(Many municipalities and Senior Centers offer a variety of chore services, call Area Agency on Aging 1-B to obtain information on specific geographic locations in Oakland County at (800) 852-7795).*

Crisis Intervention:

Haven Crisis Intervention.....	(248) 334-1274
Jewish Family Services.....	(248) 592-2300
Oakland Family Services	
Berkley	(248) 544-4004
Farmington Hills	(248) 473-1290
Pontiac	(248) 858-7766
Rochester.....	(248) 853-0750
Walled Lake	(248) 624-3812
Women's Survival Center Help Line	(248) 335-1520

Dental Care:

Oakland County Health Division	(248) 858-1306
Oakland County Dental Discount Plan.....	(866) 498-7914
Tri-County Dental Health Services.....	(248) 559-7767
At Home Dental Services.....	(810) 231-9855

Financial Assistance:

Consumer's Power Utility Assistance, Home Heating Assistance..	(800) 477-5050
Detroit Edison Customer Service	(800) 477-4747

Important Contact Numbers (continued)

Financial Assistance continued:

Department of Human Services:

Madison Heights #2.....	(248) 583-8700
Walled Lake #3.....	(248) 669-7600
Pontiac #4.....	(248) 975-5200
Internal Revenue Service Tax Help	(800) 829-1040
Lighthouse - Clarkston	(248) 620-6116
Lighthouse - Pontiac	(248) 920-6000
Project Warmth Weatherization Program (OLHSA)	(248) 209-2760
Rebuilding Together Oakland County (see p. 26)	(248) 889-5450

Friendly Visiting / Telephone Reassurance:

Catholic Social Services	(248) 333-3700
Lighthouse of Oakland County	(248) 920-6100
Neighborhood House	(248) 651-5836
United Way for Southeastern MI, Oakland County Office	(248) 456-8800

**Some Senior Centers may also offer one or both of these services.*

Guardianship / Conservatorship:

Oakland County Probate Court	(248) 858-0260
www.oakgov.com/courts	

Oakland County Health Division:

General Information:

Pontiac	(248) 858-1280
Southfield	(248) 424-7000
Walled Lake	(248) 926-3300

Home & Community Based Waiver / Elderly & Disabled:

Area Agency on Aging 1-B.....	(248) 357-2255
Macomb Oakland Regional Center (MORC).....	(800) 236-3202

Important Contact Numbers (continued)

Hospice:

Cranbrook Hospice	(248) 452-5300
Hospice of Michigan	(248) 253-2580
Odyssey Healthcare	(248) 356-5070
VNA Hospice	(248) 967-8365
Beaumont Hospice	(248) 743-9400

Hospital General Information:

	<u>General Info #</u>	<u>Physician Referral #</u>
Botsford General Hospital	(248) 471-8000	(877) 442-7900
Crittenton Hospital	(248) 652-5000	(888) 904-4325
Genesys	(810) 606-0000	(800) 327-6262
Huron Valley Sinai	(248) 937-3300	(866) 937-4874
Henry Ford	1-(800) HENRYFORD	(800) 653-6568
North Oakland Medical Center ..	(248) 857-7200	(877) 999-6662
Pontiac Osteopathic (POH)	(248) 338-5000	(248) 338-5274
Providence Hospital	(248) 849-3000	(888) 440-7325
St. John Oakland County	(248) 967-7000	(888) 757-5476
St. Joseph Mercy	(248) 858-3000	(800) 372-6094
William Beaumont, Royal Oak...	(248) 898-5000	(800) 633-7377
William Beaumont, Troy	(248) 964-5000	(800) 633-7377

Information and Referral:

Area Agency on Aging 1-B	(800) 852-7795
Beaumont Older Adult Services/Senior Hotline	(800) 658-2241
Michigan Department of Human Services	(248) 975-5200
Jewish Family Services/Elderlink	(248) 592-2240
Oakland County Board of Commissioners	(248) 858-0100
Oakland Family Services	(248) 858-7766
Oakland County Health Division Nurse-on-Call	(800) 848-5533
Oakland County Senior Citizens Service Coordinator	(248) 858-0213
Southfield Human Services	(248) 796-4540

Important Contact Numbers (continued)

Mental Health Counseling / Older Adults:

Catholic Social Services - General Number	(248) 333-3700
Farmington	(248) 539-3592
Pontiac	(248) 334-3595
Southfield	(248) 559-1147
Royal Oak	(248) 548-4044
Waterford	(248) 666-8870
Common Ground Sanctuary.....	(800) 231-1127
Easter Seals.....	(248) 451-2900
Oakland County Community Mental Health Authority	(800) 810-3772
Southfield/Lathrup Counseling Center.....	(248) 796-4534

Oakland County Health Division:

Older Adults Services:

Nurse-on-Call.....	(800) 848-5533
Senior Citizens Service Coordinator.....	(248) 858-0213

Social Security Administration..... (800) 772-1213

Deaf or Hard of Hearing..... (800) 325-0778

Veteran's Services:

Oakland County Veteran's Services

Pontiac	(248) 858-0785
Troy.....	(248) 655-1250
Walled Lake	(248) 926-3368

Web Sites

Assistance Programs

AAA 1-B Senior Advocacy Network	www.aaa1b.org
AARP	www.aarp.org
American House	www.american-house.com
Catholic Social Services of Oakland County	www.cssoc.org
Citizens for Better Care	www.cbcmi.org
ComForcare Senior Services	www.comforcare.com
DEAF C.A.N.!	www.deafcan.org
HAVEN	www.haven-oakland.org
Home Instead Senior Care	www.homeinstead.com
Jewish Family Services	www.jfsdetroit.org
Lighthouse	www.lighthouseoakland.com
Lutheran Social Services	www.lssm.org
Medicare	www.medicare.gov
Michigan Office of Services to the Aging	www.michigan.gov/miseniors
Mobile Medical Group	www.mobilemedicalgroup.com
OLHSA	www.olhsa.org
Oakland County Government	www.oakgov.com
Oakland County Family Services	www.oaklandfamilyservices.org
Social Security Administration	www.ssa.gov
Visiting Physicians Association	www.visitingphysicians.com
Women's Survival Center	www.womenssurvivalcenter.org

Web Sites (continued)

Health Related Web Sites

Benefits Checkup	www.benefitscheckup.org
Cancer Information	www.cancer.gov
Eldercare Web	www.eldercare.gov
Epilepsy Foundation of Michigan	www.epilepsyfoundation.org/michigan
Lifeline Screening	www.lifelinescreening.com
Michigan Parkinson's Disease Foundation	www.parkinsonsmi.org
Oakland County Community Mental Health Authority	www.occmha.org
Oakland County Health Division	www.oakgov.com/health
Senior Health Topics	www.nihseniorhealth.gov

Hospitals

Botsford Hospital	www.botsfordsystem.org
Crittenton Hospital	www.Crittenton.com
Genesys Regional Medical Center	www.genesys.org
Henry Ford Health System	www.henryfordhealth.org
Huron Valley-Sinai Hospital	www.hvsh.org
North Oakland Medical Centers	www.nomc.org
POH Medical Center	www.pohmedical.org
Providence Hospital and Medical Centers	www.realmedicine.org/Providence
St John Oakland County	www.stjohn.org
St Joseph Mercy Oakland	www.stjoesoakland.org
William Beaumont Hospital	www.beaumonthospital.org

Local Senior Services

Senior Centers

Addison / Leonard Senior Center (248) 628-3388

1440 Rochester Road
Leonard MI 48367

Auburn Hills Senior Center (248) 370-9353

1827 N Squirrel Road
Auburn Hills MI 48326

Birmingham Senior Center (248) 203-5270

2121 Midvale
Birmingham MI 48009

Berkley (City of) Senior Center (248) 658-3470

2400 Robina
Berkley MI 48072

Bloomfield Township Senior Services (248) 341-6450

7273 Wing Lake Road
Bloomfield Hills MI 48301

Bowen Center (248) 857-5723

52 Bagley Street
Pontiac MI 48341

Brandon Senior Center (248) 627-6447

345 Ball Street
P.O. Box 929
Ortonville MI 48462

Clawson Senior Center (248) 583-6700

509 Fisher Court
Clawson MI 48017

Senior Centers (continued)

Commerce – Richardson Senior Center (248) 926-0063

1485 Oakley Park Drive
Walled Lake MI 48390

Dublin Center (248) 698-2394

685 Union Lake Road
White Lake MI 48386

Farmington Hills Senior Division (248) 473-1830

28600 Eleven Mile Road
Farmington Hills MI 48336

Ferndale Senior Center (248) 544-6767

1201 Livernois
Ferndale MI 48220

Hart Community Center (248) 634-0412

495 Broadway
Davisburg MI 48350

Hazel Park Senior Center (248) 546-4093

620 W. Woodward Heights Blvd.
Hazel Park MI 48030

Highland Senior Center (248) 887-1707

209 John Street
Highland MI 48357

Holly Adult Activity Center (248) 634-7571

3325 Grange Hall Rd
Holly MI 48442

Huntington Woods Senior Center (248) 541-3030

26325 Scotia
Huntington Woods MI 48070

Senior Centers (continued)

Independence Township Senior Center..... (248) 625-8231

6000 Clarkston
Clarkston MI 48348

Lake Orion Senior Center (248) 693-2066

21 East Church Street
Lake Orion MI 48362

Madison Heights Senior Center (248) 545-3464

29448 John R
Madison Heights MI 48071

Milford Senior Center (248) 685-9008

1050 Atlantic Street
Milford MI 48381

Northville Senior Adult Services..... (248) 349-4140

303 W. Main St
Northville MI 48167

Novi Senior Center (248) 347-0414

25075 Meadowbrook Road
Novi MI 48375

Oak Park Senior Center (248) 691-7577

14300 Oak Park Blvd.
Oak Park MI 48237

Rochester OPC (248) 656-1403

650 Letica Drive
Rochester MI 48307

Royal Oak Senior Center (248) 246-3900

3500 Marais
Royal Oak MI 48073

South Lyon Senior Center (248) 573-8175

1000 N Lafayette
South Lyon MI 48178

Senior Centers (continued)

Southfield Senior Adult Center (248) 796-4650

24350 Civic Center Drive
Southfield MI 48034

Troy Community Center (248) 524-3484

3179 Livernois
Troy MI 48083

Waterford Senior Center (248) 682-9450

3621 Pontiac Lake Road
Waterford MI 48328

West Bloomfield Jewish Community Center (248) 661-1000

6600 W Maple
West Bloomfield MI 48322

West Bloomfield Parks & Rec. (248) 451-1900

4640 Walnut Lake Road
West Bloomfield MI 48323

Wixom Senior Center (248) 624-0870

49015 Pontiac Trail
Wixom MI 48393

Meals – Home Delivery / Congregate

Home Delivered Meals

Homebound older adults can receive meals delivered to their home. A nutritious lunch is delivered on weekdays, and in some areas a second cold meal is available based on need, and weekend delivery. Meals are available to anyone age 60 and older without regard to income. Voluntary donations toward the cost of the meal are requested. An in-home assessment is required to determine need. Find the organization that serves your community from the following list, and call them to inquire about the availability of home delivered meals.

Emerald Food Services.....(248) 689-0001

Berkley, Beverly Hills, Bingham Farms, Birmingham,
Clawson*, Ferndale, Franklin, Hazel Park, Huntington Woods,
Lathrup Village, Madison Heights, Oak Park, Pleasant Ridge,
Royal Oak, Royal Oak Township, Southfield, Troy,

- *Congregate and Home Delivered*

**Home Delivered Only*

City of Farmington Hills.....(248) 473-1825

Farmington, Farmington Hills

- *Congregate, Home Delivered, Liquid Nutritional Supplement*

Community Outreach Food Services(888) 886-8971

Groveland, Highland, Holly, South Lyon, Lyon Township,
Milford, Novi, Rose, White Lake, Wixom, Northville, Springfield,
Commerce, Walled Lake

- *Congregate, Home Delivered and Liquid Nutrition*

Older Persons' Commission(248) 656-1403

Addison Township, Auburn Hills, Brandon, Clarkston,
Independence, Lake Angelus, Lake Orion, Leonard,
Oakland Township, Orion Township, Oxford, Rochester, Rochester Hills

- *Congregate and Home Delivered*

Pontiac Meals On Wheels.....(248) 738-9088

Pontiac, Keego Harbor, Sylvan Lake,

- *Congregate and Home Delivered*

Meals – Home Delivery / Congregate (continued)

- Waterford Senior Center** (248) 682-9450
 Waterford Township
- *Congregate and Home Delivered*
- Bloomfield Township Senior Services** (248) 341-6450
 West Bloomfield, Bloomfield Township,
 Bloomfield Hills, Orchard Lake
- *Home Delivered*
- Jewish Family Services-Kosher Mobile Wheels**..... (248) 592-2311
- *Kosher Home Delivered – Anywhere in Oakland County*

Food

- Focus Hope** (313) 494-4600
- Gleaners Community Food Bank of Oakland** (248) 332-1473
- **Food - Emergency:**
- Oakland Livingston Human Service Agency**(248) 542-5860
- Focus: HOPE**(313) 494-4600
- Lighthouse - Pontiac**.....(248) 920-6000
- Clarkston**(248) 620-6116
- FISH**(248) 344-5555
- Open Door**(248) 360-2930
- Serves:**
 Commerce, Walled Lake, Waterford, Wixom,
 West Bloomfield, White Lake
- Troy People Concerned**(248) 589-9199
- Yad Ezra (Kosher)**(248) 548-3663

Transportation

Area / City / etc.	Contact Information	Notice
Ambu - Trans, Inc.	(248) 471-7400 24782 Hathaway St. Farmington Hills, MI 48335	
FISH (Farmington area only)	(248) 351-2350	1 week
Give-A-Lift	(248) 569-5010 17800 Northland Park Southfield, MI 48075	24 hrs.
Jewish Family Services (Southfield)	(248) 592-2266 6555 W. Maple West Bloomfield, MI 48322	7 - 10 days
Milford / Highland Transport Route Schedule	(248) 887-4979	24 hrs.
Neighborhood House (Rochester)	(248) 651-5836 1234 Inglewood P.O. Box 80112 Rochester, MI 48308	48 hrs.
North Oakland Transportation Authority (Orion, Oxford, Addison Twp., Villages of Lake Orion, Oxford, Leonard)	248-628-7900	
Novi Senior Transportation	(248) 735-5617 25075 Meadowbrook Rd. Novi, MI 48375	48 hrs.
Rehab Transit (Farmington Hills)	(248) 474-0803 33634 West Eight Mile Farmington Hills, MI 48335	48 hrs.
SMART Connector www.smartbus.org	(866) 962-5515	

Transportation (continued)

Area / City / etc.	Contact Information	Notice
St. John Oakland Hospital	(313) 343-7500 19251 Mac Ave., Suite 201 Grosse Pointe, MI 48326	3 days
St. Mary Mercy Hospital Courtesy Van Service	(734) 464-4800	
Troy Medi-Go Plus	(248) 457-1100	2 days-2 weeks
Troy People Concerned	(248) 589-9199 930 John R. Suite 2123 Troy, MI 48083	48 hrs.
Veteran's Services (Veterans only)	(248) 858-0785	

Senior Center Transportation

(by Area)

Area/City/etc.	Contact Information	Notice
Auburn Hills Dept. Senior Services	(248) 370-9353 1827 N. Squirrel Auburn Hills, MI 48326	24 hrs.
Berkley Recreation Center	(248) 546-2450 2400 Robina Berkley, MI 48072	48 hrs.
Birmingham Area Senior Coord. Council (BASCC)	(248) 203-5270 2121 Midvale Birmingham, MI 48009	4 business days
Bloomfield Twp. Senior Services (Bloomfield Hills, Bloomfield Twp.)	(248) 341-6450	
Clawson Senior Center	(248) 583-6700 509 Fischer Ct. Clawson, MI 48017	24 hrs.
Dublin Community Senior Center	(248) 698-3994 685 Union Lake Rd. White Lake, MI 48386	24 hrs.
Farmington Hills – Senior Division Transportation	(248) 473-1864 28600 11 Mile Rd. Farmington, Hills MI 48336	3 business days
Ferndale Senior Citizens	(248) 544-6767 1201 Livernois Ferndale, MI 48220	48 hrs.
Pearl Wright Senior Center (Ferndale)	(248) 542-9800 ext. 225 21131 Garden Ln. Ferndale, MI 48220	48 hrs.
Hazel Park Senior Center	(248) 546-4093 620 W. Woodward Heights Blvd. Hazel Park, MI 48030	48 hrs.
Highland /Milford Senior Van Program	(248) 887-1707 209 North John St. Highland, MI 48357	24 hrs.
Huntington Woods Parks & Recreation	(248) 541-3030	24 hrs.

Senior Center Transportation by Area (continued)

Area/City/etc.	Contact Information	Notice
Holly Transportation	(248) 531-0314	24 hrs.
Independence Twp. (Clarkston)	(248) 625-8231 6000 Clarkston Rd. Clarkston, MI 48348	48 hrs.
Madison Heights Senior Center	(248) 545-3464	
Northville Senior Citizen Center	(248) 349-4140 303 W. Main Northville, MI 48167	48 hrs.
Novi Senior Center (Novi Civic Center)	(248) 735-5617 45175 West 10 Mile Rd. Novi, MI 48375	48 hrs.
Oak Park Senior Center	(248) 691-7575 14300 Oak Park Blvd. Oak Park, MI 48237	
Older Persons Commission (Rochester)	(248) 652-4780 650 Letica Dr. Rochester Hills, MI 48307	48 hrs.
Brandon Senior Center	(248) 627-6447 345 Ball St. Ortonville, MI 48462	
Royal Oak Senior Center	(248) 246-3900 3500 Marias Rd. Royal Oak, MI 48073	1 day – 2 weeks
Southfield Adult Transportation	(248) 796-4658 24350 Civic Center Dr. Southfield, MI 48034	10 days
Waterford Senior Center	(248) 682-9450 3621 Pontiac Lake Rd. Waterford, MI 48328	3 - 5 days
West Bloomfield Parks & Rec. Transportation	(248) 706-2411 4640 Walnut Lake Rd. W. Bloomfield, MI 48323	
Wixom Senior Citizens Center	(248) 624-2850 49015 Pontiac Trail Wixom, MI 48393	

Income / Employment

Oakland Livingston Human Service Agency

Senior Companion Program

Opportunities for older adults to work with special needs adults in exchange for stipend and other benefits.

Telephone: (248) 559-1147

Social Security Administration

Office Hours: Monday through Friday 9:00 a.m. – 4:00 p.m.
Closed on weekends and national holidays

Telephone: (800) 772-1213

This office administers Social Security retirement, survivor and disability benefits, and Medicare for the Health Care Financing Administration. They also administer the Supplemental Security Income (SSI) program, which provides basic income to people who are 65 or older, disabled, or blind and have limited income and resources.

Most Social Security business can be conducted by telephone, from receiving general information to applying for a Social Security card or benefits. **To speak with a representative, call Social Security toll free at (800) 772-1213 between 7:00 a.m. and 7:00 p.m. (or by TDD call (800) 325-0778) on any workday.** For business that cannot be completed by phone, an appointment can be made for many types of office visits. You can also use their automated services 24 hours a day to request a variety of forms and publications.

The Pontiac office of the Social Security Administration serves residents in the northern two-thirds of Oakland County. Other offices in the area are in Farmington Hills and Royal Oak.

Area Agency on Aging 1-B

Telephone: (800) 852-7795

An older adult job training and placement program for low-income older adults, age 55 and older.

Volunteer Opportunities

Alzheimer's Association (800) 272-3900

American Red Cross (248) 322-2500

Volunteer resources, volunteer opportunities to assist with disasters, provide assistance to health care professionals, hospitals and nursing homes, teaching health and safety courses, collecting blood, transporting clients to medical appointments.

Foster Grandparent Program (248) 559-1147 ext. 3422

Provides volunteer opportunities county-wide through Catholic Social Services for low-income adults (60 and over) to work with troubled and needy children (in exchange for a small stipend and other benefits).

George W. Romney Volunteer Center (313) 226-9430

Volunteer opportunities and short-term volunteer options through this clearinghouse of volunteer resources in Southeastern Michigan.

Jewish Family Services (248) 592-2300

Volunteer as a mentor, or provide outreach support. Located in Southfield.

Judson Center (248) 549-4339

Volunteer as a mentor, academic tutor and many other volunteer opportunities. Located in Royal Oak.

Mercy Volunteers (248) 858-3035

Volunteer for St. Joseph Mercy-Oakland hospital.

Volunteer Opportunities (continued)

Home Delivered Meals (800) 852-7795

Volunteers needed to help deliver meals to homebound and frail elderly. Call AAA-1B for the service provider in your area.

Oakland Literacy Council Adult Tutoring Program..... (248) 232-4664

Oakland Livingston Human Services Agency (OLHSA) (248) 209-2623

Numerous volunteer opportunities for seniors, delivering meals, helping the needy, mentoring, special projects.

www.olhsa.org

RSVP Program (Retired Senior Volunteer Program) (248) 559-1147 ext. 3424

Coordinates the volunteer efforts of older adults in public and non-profit agencies county-wide.

Rebuilding Together Oakland County (248) 889-5450

Preserves affordable housing by bringing volunteers and communities together to rehabilitate the homes of low-income homeowners.

Senior Companion Program..... (248) 559-1147 ext. 3437

Offers volunteer opportunities county-wide to low-income older adults (60 and older) to work with adults with special needs in both residential and institutional settings (in exchange for a small stipend and other benefits).

Senior Corps..... www.seniorcorps.org

United Way for Southeastern Michigan (866) 335-3929

Also:

Call your local libraries, school districts and senior centers for great volunteer opportunities.

Adult Day Care

Oakland County Adult Day Service Centers

Alzheimer's Association Detroit Area Chapter

20300 Civic Center Drive
Southfield MI 48076
(248) 351-0280 ext. 268

Bloomfield Twp. Senior Adult Day Services

(248) 341-6450

Botsford Commons and Continuing Health Center

21450 Archwood Circle
Farmington Hills MI 48336
(248) 477-7400

Brown Center: Jewish Vocational Service

29699 Southfield Road
Southfield MI 48076
(248) 559-5000

Brown Center: Dorothy & Peter Brown Adult Day Care

6720 West Maple Road
West Bloomfield MI 48322
(248) 661-2999

City of Farmington Hills Senex Program

28600 Eleven Mile
Farmington Hills MI 48336
(248) 473-1826

Dennis White (OPC) Adult Day Care

650 Letica
Rochester MI 48307
(248) 656-1403

Providence Southfield Adult Health Center

24440 Civic Center Drive
Southfield MI 48034
(248) 353-6280

Quality of Life Center

3100 Cross Creek Parkway
Suite 160
Auburn Hills MI 48326
(248) 364-4064

Sheltering Arms - South

18310 West Twelve Mile
Southfield MI 48076
(248) 559-1147

Sheltering Arms – North

3300 South Adams Road
Auburn Hills MI 48326
(248) 537-3300

Waterford Senior Center - Encore

3621 Pontiac Lake Road
Waterford MI 48328
(248) 682-9450

Also:

Macomb County Adult Day Services

Clinton Township
585 469-5579
or
St Clair Shores
586 466-6817

Sample Services and Activities

- Care and supervision
- Meals and snacks
- Socialization
- Exercise
- Recreational activities
- Educational activities
- Limited transportation may be available
- Group discussion
- Memory stimulation
- Personal services
- Intergenerational activities
- Caregiver support and referral

Support Groups

- Adult Protective Services..... (866) 975-5728**
- Alcoholics Anonymous (248) 332-3521**
- Al Anon (248) 706-1020**
- Alzheimer Support (800) 337-3827**
- Here Me Now Group..... (313) 341-1353**
TTY for the Deaf (313) 861-4669
- Michigan Protection Advocacy..... (800) 288-5923**
- Narcotics Anonymous (248) 543-7200**
- National Family Caregivers Association..... (800) 896-3650**
- Problem Gambling (800) 270-7117**

Grandparents Raising Grandchildren

There is assistance in Oakland County for grandparents of all ages who are raising their grandchildren. This includes support groups and other assistance for grandparents and other relatives raising minor related children.

Oakland Livingston Human Service Agency

196 Cesar E. Chavez
Pontiac, Michigan 48343-0598
(248) 721-0118

Grandparents Rights Organization

Grandparents Rights Organization

100 W. Long Lake Road
Suite 250
Bloomfield Hills, Michigan 48304
(248) 646-7177

The Grandparents Rights Organization's purpose is to educate and support grandparents and grandchildren and to advocate their desire to continue a relationship that may be threatened with loss of contact, usually following the death or divorce of the grandchild(s) parents. Members receive a newsletter and updates on legal issues related to grandparent's visitation rights.

Senior Health Services

Health Programs & Services for Older Adults

Health Care

- Alzheimer's Memory Program** Toll-Free (800) 337-3827
Oakland County Health Division (800) 848-5533
Oakland County Community Mental Health Authority (800) 810-3772
Mental Health Crisis Hotline (800) 231-1127

Health Insurance Information

- Area Agency on Aging 1-B Medicare Medicaid Assistance Program** (800) 803-7174
Answers questions and offers counseling on Medicaid, Medicare,
and long-term care insurance

Magnifiers, Devices & Aids

- Low Vision Solution** (248) 777-1100

27520 West 7 Mile Road
Livonia, MI 48152

- Wide assortment of magnifiers, electronic vision enhancers, talking clocks, kitchen aids, daily activity aids, convenience items

- Assistive Technology of Michigan** (248) 348-7161

47451 Avante Drive, Suite A
Wixom, MI 48393

- Wide assortment of equipment and services for low vision and physically impaired, including: automotive door openers, phones for vision and hearing impaired, voice recognition software, alternative computer keyboards and "mice"

- Detroit Institute of Ophthalmology** (313) 824-4710

15415 East Jefferson
Grosse Pointe Park, MI 48230-1328

- On-site shop
- Low vision aids, Braille items, large printing and talking books

- Oakland Audiology** (248) 673-8000

4202 Pontiac Lake Rd, Waterford, MI 48328

- Comprehensive hearing testing and hearing aids

Personal Emergency Response Products

- Critical Signal Technologies** (888) 557-4462

- Guardian Medical Monitoring** (888) 349-2400

- VRI / Lifeline** (888) 874-6424

Health Programs & Services for Older Adults

(continued)

Reading Services

Detroit Radio Information Service (313) 577-4207
Reading of over 100 current publications over closed circuit radio

Library for the Visually and Physically Impaired..... (248) 858-5050
1200 North Telegraph Road
Pontiac, MI 48341

- Large print books, audio books & magazines, Braille print materials, descriptive videos
- Dryer Assistive Technology Computer Lab
- Closed circuit television for magnification purposes available on loan to seniors

WTVS Detroit Public Television (313) 876-8356
Donations requested but not required

- Provides narrated description of TV program's visual elements without interfering with the dialogue

Substance Abuse Services

Oakland County Office of Substance Abuse Services (248) 858-0001

Telephone and Utilities

AT&T - Special Needs Division

Voice..... (800) 288-8303
TTY..... (800) 536-8890

Consumers Energy (800) 477-5050
MISS DIG (800) 482-7171

DTE Energy Customer Service..... (800) 477-4747

Transportation

SMART (800) 624-3455

**For Other Local or Medical Transportation Programs,
Call Area Agency on Aging 1-B**..... (800) 852-7795

Health Programs & Services for Older Adults

(continued)

Low Vision Information & References

Visually Impaired Information Center (734) 421-6599

28129 S. Clements Circle
Livonia, MI 48151-5207

- Publishes "The Directory of Visually Impaired Services"

Low Vision Education & Rehabilitation Services

Greater Detroit Agency for the Blind & Visually Impaired (313) 272-3900

16625 Grand River
Detroit, MI 48227

- No fees; donations requested
- Lending library
- Provides in-home rehab services
- Speakers Bureau

Michigan Commission for the Blind (313) 456-1646

3038 West Grand Boulevard
Suite 4-450
Detroit, MI 48202

- No fees
- Eligibility - legally blind
- Must be resident of Oakland, Wayne or Macomb counties
- In-home rehab training, counseling, employment training, teaching, personal skill and adjustment

Visually Handicap Services (313) 745-4510

4201 St. Antoine
Detroit, MI 48201

- Free (Call Michigan Commission for Blind *first*)
- Rehab services day program

Visual Rehab & Research Center of S.E. Michigan (2 offices to serve Oakland County)

▪ 15401 East Jefferson
Grosse Pointe Park, MI 48230 (313) 824-2401

▪ 29200 Schoolcraft
Livonia, MI 48150 (734) 523-1070

- Rehab program
- Fees; accepts Medicare
- Includes support group & educational workshops

William Beaumont Eye Institute (248) 551-2020

3601 West 13 Mile Road
Suite 555
Royal Oak, MI 48073

- Fees
- Rehab services
- Vision evaluation-may be covered by Medicare/Medicaid

Health Programs & Services for Older Adults

(continued)

Miscellaneous Information & References

Adult Protective Services	(866) 975-5010
Area Agency on Aging 1-B - Oakland	(248) 357-2255
Citizens for Better Care	(313) 832-6387
Toll free.....	(800) 833-9548
DEAF C.A.N.!.....	(248) 332-3331
TTY.....	(248) 332-3323
Eldercare Locator.....	(800) 677-1116
Medicare Help Line.....	(800) Medicare
or.....	800) 633-4223
Michigan Department of Human Service (DHS) Oakland County	(248) 975-5400
Michigan (OSA) Office of Services for the Aging	(517) 373-8230
Social Security.....	(800) 772-1213
TTY	(800) 325-0778
Railroad Retirement Beneficiaries	(313) 226-6221
Tri County Dental Health Council	(248) 559-7767

Geriatric Assessment Centers

**Provide a Physical and Psychological Evaluation to
Determine an Appropriate Care Plan**

**Botsford General Hospital
Geropsychiatric Service
In-Patient Psychiatric Unit**
28050 Grand River
Farmington Hills, MI 48336
(248) 471-8723

Botsford Senior Assessment Center
Botsford Commons
21450 Archwood Circle
Farmington Hills, MI 48336
(248) 477-7400

**William Beaumont Hospital
Geriatric Evaluation Clinic**
3535 West Thirteen Mile Road
Royal Oak, MI 48073
(248) 551-1756
Dr. Maddens, MD, Director

Genesys Center for Gerontology
3919 Beecher Rd.
Flint, MI 48532
(810) 762-4550

**Huron Valley- Sinai Hospital
Krieger Geriatric Center**
1 William Carls Drive
Commerce, MI 48382-2201
(248) 937-4211
www.hvsh.org/hvsh/kgc

**Crittenton Geropsychiatric
Program**
1101 W. University Drive
Rochester, MI 48307
(248) 652-5797

Turner Geriatric Clinic
1500 E. Medical Center Drive
Ann Arbor, MI 48109-0920
(734) 764-6831
24 hour careline

Personal Care Resources

- Provides Basic Custodial Care
 - No Skilled Care Provided
 - Fee for Service Varies

All Valley Home Care	(248) 601-0777
AmeriStaff Nursing Services	(248) 288-2270
Comfor Care	(800) 886-4044
Comforting Hands Companion Care	(248) 588-9301
Comfort Keepers	(248) 840-5169
ElderCare	(248) 646-8880
Excellacare	(888) 476-9091
Friends Who Care	(248) 352-5340
Greti's Helping Hands	(248) 601-4623
Hannah's Home Care	(877) 222-2248
Home Care Helpers Inc.....	(248) 588-9683
Home Health Outreach	(800) 852-0995
Home Instead Senior Care	(888) 484-5759
Maxim Health Care Services	(248) 357-7080
North Oakland Caregivers.....	(248) 625-8484
TLC - Senior Care.....	(248) 363-4082
VNA (Greater Oakland) Caring Home Support	(248) 683-1770
William Beaumont Helping Hands.....	(248) 551-0776

**For More Resources -
Look in Yellow Pages under Home Care or Nursing**

Prescription Resources

Oakland County Prescription Discount Card (877) 321-2652

Available from County Commissioner and locations including Libraries, Senior Centers, Sheriff substations and Health Division. or **(248) 858-0213**

www.oakgov.com/npa

Needy Meds

Resource to find drug manufacturer patient assistance program.

www.needymeds.com

People's Prescription Plan..... (800) 591-4279

Discount prescription card

www.peoplrxcard.com

World Medical Relief (WMR)..... (313) 866-5333

Provides prescription medicines to financially qualified individuals, age 40 and older living in Wayne, Oakland, or Macomb counties.

www.worldmedicalrelief.com

**For Other Prescription Programs, call
Area Agency on Aging 1-B (800) 852-7795**

Seniors Driving Course

University of Michigan Health System (734) 998-7911

- Assesses seniors driving ability through clinical evaluation
- Participation requires physical referral

Traffic Improvement Association

For classes scheduled in your community **(248) 334-4971**

OR..... www.tiami.org

- 3-day work shop includes on-road evaluation and useful field of view
- All results are confidential

AARP Driving Safety Program (888) 227-7669

OR..... www.aarp.org

In-class driving improvement course for motorists' age 50 and older.

AAA Foundation for Traffic Safety

Tools to help seniors keep driving skills sharp**for materials: (800) 305-SAFE**

OR (202) 638 - 5944

OR..... www.aaafoundation.org

**Also check with local Senior Centers
for courses in your community**

Housing

Definitions of Housing

Independent Living

Many individuals/couples are able to stay in their own homes or apartments with help from home chore programs, home health programs, home delivered meals, adult day care, or other services. The local senior citizens group or local Area Agency on Aging may be able to suggest where to go for help in selecting a service.

Senior citizen housing/apartments are small apartments in large complexes. Some offer meals and other services. Most have features to accommodate disabled persons and emergency call systems. Some are operated by private groups, others by public housing commissions. Many have long waiting lists. Some are restricted to persons with limited incomes. They are not licensed but must meet local health, safety, and zoning codes.

Assisted Living / Homes For The Aged

Facilities that provide room and board as well as recreation, supervision, and personal care to those over age 62. Payment is through Social Security, Supplemental Security Income (SSI), or other income or assets. They are licensed by the Michigan Department of Consumer and Industry Services.

Adult Foster Care

Homes that provide room and board, including supervision and personal care, to those over age 18. These homes may specialize in the type of care they provide, i.e., elderly, chronic mental illness, etc. These are licensed through the Michigan Department of Consumer and Industry Services, and are usually privately owned. Some accept SSI.

Assisted Living Facilities

A combination of housing, supportive services, personalized assistance and health care designed to meet activities of daily living and instrumental activities of daily living. Twenty-four hour protective oversight and medication monitoring is provided. The majority of assisted living facilities are private pay and **not** regulated except by local authority. Facilities may provide varied levels of care. When choosing a facility, it is important to know what services are provided and whether these services meet current and anticipated needs of the adult.

Definitions of Housing (continued)

Nursing Homes

Facilities that provide 24-hour nursing care and medical supervision. Most residents are elderly, however, anyone recovering from an acute illness or injury is eligible. These facilities are licensed by the Michigan Department of Consumer and Industry Services. Many accept Medicaid financial assistance. Nursing homes provide two levels of care:

1. **Skilled:** care that requires the skill and judgment of a licensed professional, i.e., rehab, IV therapy, suctioning, etc.
2. **Basic:** care that provides necessities of daily living, i.e., bathing, grooming, toileting.

Continuum of Care Facilities

These types of facilities offer two or more levels of care (independent living, assisted living, or nursing home care) at the same location. As residents age and need more care, they may receive that care within the same complex. When choosing a facility, it is important to know which levels of care are offered and whether these levels meet the current and anticipated needs of the older adult. Some facilities require a long-term contract be signed prior to admission that guarantees housing and services as long as the resident lives. This usually involves an entrance fee in addition to monthly fees.

Resident Assessment Criteria

Description	Independent	Assisted	Nursing Home
Mobility	Capable of moving about independently. Able to seek and follow directions. Able to evacuate independently in an emergency. Ambulatory with cane/walker. Independent with a wheelchair but needs help in an emergency.	Ambulatory with minimal or no assistance. Requires occasional assistance to move about, but usually independent.	May require assistance with transfers from bed, chair, toilet. Requires transfer and transport assistance. Requires turning and positioning in bed and wheelchair.
Nutrition	Able to prepare own meals. Eats meals without assistance. Minimum of at least one meal a day available. Able to plan, purchase, and prepare own meals.	May require assistance getting to dining room and/or requires minimal assistance such as opening cartons or other packages, cutting food or preparing trays.	May be unable or unwilling to go to dining room. May be dependent on staff for eating/feeding needs. Totally dependent on staff for nourishment (includes reminders to eat and/or feeding).
Personal Care	Independent in all care including bathing and personal laundry.	May require assistance with bathing or hygiene. May require assistance, initiation, structure or reminders. Resident may complete the task.	May be dependent on staff for all personal hygiene.
Housekeeping	Independent in performing housekeeping functions (includes making bed, vacuuming, cleaning and laundry), or, may need assistance with heavy housekeeping, vacuuming, laundry and changing linens.	Housekeeping and laundry services provided.	Housekeeping and laundry services provided.
Toileting	Independent and completely continent, or, may have incontinence, colostomy or catheter, but independent in caring for self through proper use of materials/supplies.	Same as independent living. May have occasional problems with incontinence, colostomy or catheter. May require assistance in caring for self through proper use of materials/supplies.	May have problems with incontinence, colostomy, catheter, and require assistance. May be dependent and unable to communicate needs.

Resident Assessment Criteria (continued)

Description	Independent	Assisted	Nursing Home
Medications	Responsible for self-administration of all medications.	Able to self-administer medications. Facility staff may remind and monitor actual process. May arrange for family or home health agency to establish a medication administration system. Facilities, staffed by RNs and LPNs, can administer medications to residents.	Medications administered by licensed personnel.
Mental Status	Oriented to person, place, time. Memory is intact, but has occasional forgetfulness without a consistent pattern of memory loss. Able to reason, plan and organize daily events. Mental capability to identify environmental needs and meet them. Able to manage finances.	May require occasional direction or guidance in getting from place to place. Orientation to time, place or person may be minimally impaired.	Judgment is likely to be poor. Resident may not attempt tasks that are not within capabilities. May require strong orientation and reminder program. May need guidance in getting from place to place. Disorientation to time, place and person, or memory, is severely impaired. Usually unable to follow directions.
Behavior Status	Deals appropriately with emotions and uses available resources to cope with inner stress. Deals appropriately with other residents and staff.	May require periodic intervention from staff to facilitate expression of feelings in order to cope with inner stress. May require periodic intervention from staff to resolve conflicts with others in order to cope with situational stress.	May require regular intervention from staff to facilitate expression of feelings and deal with periodic outbursts of anxiety or agitation. Maximum staff intervention is required to manage behavior. Resident may be a physical danger to self or others. Expectations are unrealistic and approach to staff may be uncooperative.

Admission Contract Checklist

Assisted Living Facility Checklist

QUESTIONS	Y	N	COMMENTS
LICENSING/COST AND FINANCING			
Is the facility licensed?			
Is a contract for care/cost signed?			
Can a contract be terminated?			
Are there refund policies?			
Are residents transferred from facility when care needs change?			
Are additional services available? What is the cost?			
Is there a policy on insurance and personal property? Is personal property insured?			
May residents manage their own finances?			
FACILITY CHECKLIST			
Clean, well maintained environment?			
Warm friendly atmosphere?			
Variety/types of units?			
Furnished/unfurnished?			
Twenty-four hour emergency response system/staffing?			
May residents smoke in room? Public area?			
Is a kitchen area/unit provided?			
May residents keep food in their unit?			
Is there a policy regarding pets?			
Is phone/cable TV available? How is it billed?			
Is the facility well designed for residents' needs?			
Is there a visitation policy?			
Does the facility provide balanced meals? How many? Snacks?			

Admission Contract Checklist (continued)

QUESTIONS	Y	N	COMMENTS
FACILITY CHECKLIST (continued)			
Are special requests for food honored?			
Are guest meals available? On short notice?			
May residents eat in their room?			
Are there overnight facilities for families?			
STAFFING/SERVICES			
Are the staff friendly, caring, and an attentive?			
Are there medication policies (assistance with taking, storage, and reminders)?			
Is staff trained in assisting/caring for seniors?			
Is there a policy on response to medical emergencies?			
Is there an assessment of potential resident's needs?			
Are resident's needs reassessed periodically?			
Is staff available to give twenty-four hour assistance activities of daily living?			
Are there medical care providers available to residents?			
Is transportation service available?			
Is there evidence of an organized activity program?			

The resident or his or her legal representative should sign the contract with the facility. Federal law prohibits Medicare and Medicaid approved homes from requiring anyone other than the resident to be financially responsible. If asked to sign the contract and only agrees to make payment out of the resident's funds, write that on the contract and make sure the facility initials this change. Citizens for Better Care (CBC) can assist if the facility requires someone other than the resident to assume financial responsibility as a condition of admission. **Obtain Copies of Anything You Sign!**

Senior Housing

***Facilities may offer additional personal care assistance**

Auburn Hills

Meadow Creek Village
2185 South Boulevard
Auburn Hills 48326
(248) 253-8640

Meadows of Auburn Hills

3131 North Squirrel
Auburn Hills 48326
(248) 370-9393

Berkley

Oxford Park Towers
2345 Oxford
Berkley 48072
(248) 399-9300

Birmingham

***United Manor**
1100 North Adams
Birmingham 48009
(248) 645-0420

*Baldwin House

200 Chester
Birmingham 48009
(248) 540-4555

Bloomfield Hills

Maple Village
6257 Telegraph Road
Bloomfield Hills 48302
(248) 723-6275

Clawson

Clawson Manor
255 West 14 Mile Road
Clawson 48017
(248) 435-5650

Clawson Senior Apartments

121 Renshaw
Clawson 48017
(248) 435-4500

Farmington

Farmington Place
32900 Grand River
Farmington 48336
(248) 478-8544

Farmington Hills

***American House**
24400 Middlebelt Road
Farmington Hills 48336
(248) 471-9141

*Botsford Commons Community

21450 Archwood Circle
Farmington Hills 48336
(248) 426-6940

Carrington Place

35250 Freedom Road
Farmington Hills 48335
(248) 471-1780

Detroit Baptist Manor

30251 West 13 Mile Road
Farmington Hills 48334
(248) 626-6100

Freedom Square

34848 Freedom Road
Farmington Hills 48335
(248) 442-7250

*Grand Court Farmington Hills

36550 Grand River Ave.
Farmington Hills 48335
(248) 476-7478

*Halstead Place

29451 Halstead
Farmington Hills 48331
(248) 489-8988

Marian, Oakland-West

29250 West 10 Mile Road
Farmington Hills 48336
(248) 474-7204

Tapiola Village

35150 West 8 Mile Road
Farmington Hills 48335
(248) 471-3801

Ferndale

Autumn House Ferndale Housing Comm.
500 East 9 Mile Road
Ferndale 48220
(248) 547-9500

Devon Square

1225 Orchard
Ferndale 48220
(248) 541-7128

Royal Oak Towers

20800 Wyoming
Ferndale 48220
(248) 542-0882

Withington West Ferndale Housing Comm.

415 Withington
Ferndale 48220
(248) 547-9501

Hazel Park

Hazel Park Manor
701 East Woodward Heights
Hazel Park 48030
(248) 548-7420

Senior Housing (continued)

Hazelcrest

100 Hazelcrest Place
Hazel Park 48030
(248) 542-5386

Park Haven Manor

777 East Woodward Heights
Hazel Park 48030
(248) 545-0707

Highland

Highland Haven

917 Duck Lake Road
Highland 48356
(248) 889-2726

Highland Meadowview

923 Duck Lake Road
Highland 48356
(248) 889-5100

Holly

The Village of Holly Woodlands

3323 Grange Hall Road
Holly 48442
(248) 634-0592

Lake Orion

Heritage Place

211 Atwater
Lake Orion 48362
(248) 693-9197

Village Creek Manor

Slater Street
Lake Orion 48362
(248) 693-4119

Madison Heights

Madison Heights Co-Op

500 East Irving
Madison Heights 48071
(248) 585-3185

Madison Heights Housing Commission

300 West 13 Mile Road
Madison Heights 48071
(248) 583-0843

Madison Manor

27755 Dequindre
Madison Heights 48071
(248) 542-1238

Madison Towers

27777 Dequindre
Madison Heights 48071
(248) 544-3800

New Horizon Co-Op

31101 Edward
Madison Heights 48071
(248) 585-0999

Solberg Towers

27787 Dequindre
Madison Heights 48071
(248) 542-6720

Milford

*Golden Years Village

118 Canal
Milford 48381
(248) 685-7472

*Milford Park Place

555 Highland Avenue
Milford 48381
(248) 685-1460

South Hill Apartments

585 Gwendolyn
Milford 48381
(248) 685-0620

Heritage Place at Ridge Valley

700 Nappa Valley Dr.
Milford 48381
(248) 676-2121

Novi

*Fox Run

41000 West 13 Mile Road
Novi 48375
(248) 843-1433

*Grand Court - Novi

45182 Park Drive
Novi 48377
(248) 669-5330

Meadowbrook Commons

25075 Meadowbrook Road
Novi 48375
(248) 305-8646

*Waltonwood at 12 Oaks

27475 Huron Circle
Novi 48377
(248) 735-1500

Oak Park

Lincoln Towers

15075 West Lincoln
Oak Park 48237
(248) 968-0202

Perentis Jewish Apartments

15100 West 10 Mile Road
Oak Park 48237
(248) 967-4240

Teitel Jewish Apartments

15106 West 10 Mile Road
Oak Park 48237
(248) 967-2224

Oxford

Hope Senior Apartments

210 West Drahner Road
Oxford 48371
(248) 628-7676

*Waterstone-Independence Village

701 Market Street
Oxford 48271
(248) 236-8300

Senior Housing (continued)

Pontiac

***American House-Oakland**

1915 Baldwin Road
Pontiac 48340
(248) 335-7020

Carriage Circle

255 Carriage Circle
Pontiac 48342
(248) 332-8345

Colonial Meadows

12468 East Walton Blvd.
Pontiac 48340
(248) 373-0983

***Elmhaven Manor**

600 W. Walton Blvd.
Pontiac 48340
(248) 451-1370

McDonald Senior Apartments

370 Baldwin Avenue
Pontiac 48342
(248) 292-2095

North Hill Farms

26 Lantern Lane
Pontiac 48340
(248) 334-7500

Phoenix Place Apartments

47251 Woodward Avenue
Pontiac 48342
(248) 335-7520

Village of Oakland Woods

420 Opdyke
Pontiac 48341
(248) 334-4379

West Manor Apartments

245 South Paddock
Pontiac 48342
(248) 334-0102

Woodland Heights

120 North Edith
Pontiac 48342
(248) 334-3505

Rochester Hills

All Seasons of Rochester Hills

175 East Nawakwa
Rochester Hills 48309
(866) 600-2300

***American House Stone**

3741 South Adams Road
Rochester Hills 48309
(248) 853-2330

***American House Elmwood**

2251 Auburn Road
Rochester Hills 48309
(248) 852-1980

Avon Towers

435 Livernois
Rochester Hills 48307
(248) 652-4394

Cliffview Apartments

1691 Cliffview Drive
Rochester Hills 48306
(248) 651-7665

Danish Village

2566 Walton
Rochester Hills 48309
(248) 375-1810

***Mercy Bellbrook**

873 West Avon
Rochester Hills 48307
(248) 656-3239

***Waltonwood Apartments**

3250 Walton Boulevard
Rochester Hills 48309
(248) 375-2500

Royal Oak

***American House I**

1900 North Washington
Royal Oak 48073
(248) 585-2550

Barton Towers

333 North Troy
Royal Oak 48067
(248) 546-6292

Royal Oak Manor

606 Williams
Royal Oak 48067
(248) 541-2131

United Manor

1725 Chester Street
Royal Oak 48073
(248) 549-1222

Royal Oak Township

Royal Oak Township Housing Commission

21312 Wyoming
Ferndale 48220
(248) 398-8101

Royal Oak Towers

20800 Wyoming
Ferndale 48220
(248) 542-0882

Southfield

***American House**

27599 Lahser
Southfield 48034
(248) 353-5835

***Brookdale-The Heritage**

25800 West 11 Mile Road
Southfield 48034
(248) 727-2000

***Franklin Terrace**

26962 Franklin Road
Southfield 48034
(248) 358-0212

***Heatherwood**

22800 Civic Center Drive
Southfield 48034
(248) 350-1777

Senior Housing (continued)

Highland Towers

25225 Greenfield Road
Southfield 48075
(248) 569-7077

McDonnell Towers

24400 Civic Center Drive
Southfield 48034-2599
(248) 355-2810

McDonnell Towers River Park Place

24300 Civic Center Drive
Southfield 48034
(248) 355-2810

Meadowcrest Apartments

24200 Lathrup Boulevard
Southfield 48075
(248) 423-3690

The Fountains of Franklin

28301 Franklin Road
Southfield 48034
(248) 353-2810

***Trowbridge**

24111 Civic Center Drive
Southfield 48034
(248) 352-0208

Woodridge Apartments

25325 Grodan Drive North
Southfield 48034
(248) 357-5450

Troy

Bethany Villa

1680 Jackson Drive
Troy 48083
(248) 689-5838

***American House of Troy**

2300 Grand Haven
Troy 48083
(248) 589-3555

920 on the Park

920 John R
Troy 48083
(248) 588-7611

Oakland Park Towers II

930 John R
Troy 48083
(248) 585-9340

Walled Lake

Walled Lake Villa

1035 Walled Lake Villa Dr.
Walled Lake 48390
(248) 624-8282

Waterford

***Canterbury on-the-Lake**

5601 Hatchery Road
Waterford 48329
(248) 674-9292

Fox Manor

2350 Watkins Lake Road
Waterford 48328
(248) 674-9590

***Inn at Cass Lake**

900 North Cass Lake Road
Waterford 48328
(248) 681-8229

Lakeland Place

2700 Elizabeth Lake Road
Waterford 48328
(248) 682-3122

***Lockwood of Waterford**

1407 Skipper Drive
Waterford 48328
(248) 618-0777

Waterford Meadows

905 West Alpha Park Way
Waterford 48328
(248) 683-2224

Whispering Woods

1450 Whispering Woods Dr.
Waterford 48327
(248) 363-2775

West Bloomfield

***American House of West Bloomfield**

5859 Maple Road
West Bloomfield 48322
(248) 538-5283

Hechtman Jewish Apartments

6700 West Maple
West Bloomfield 48322
(248) 661-5220

Meer Jewish Apartments

6760 West Maple
West Bloomfield 48322
(248) 661-9607

White Lake

***Independence Village**

935 Union Lake Road
White Lake 48386
(248) 360-7235

Assisted Living Private Pay

*Facilities May Offer Dementia Care

Auburn Hills

Harbor Chase of Auburn Hills

3033 North Squirrel
Auburn Hills 48326
(248) 340-9296

Bingham Farms

***Arden Courts Alzheimer's Assisted Living**

24005 West 13 Mile Rd
Bingham Farms 48025
(248) 644-8100

Bloomfield Hills

Maple Village

6257 Telegraph Road
Bloomfield Hills 48302
(248) 723-6275

St. Elizabeth Briarbank

39315 Woodward Avenue
Bloomfield Hills 48304
(248) 644-1011

Clarkston

Pine Tree Place

5480 Parview
Clarkston 48346
(248) 620-2420

***Sunrise of Clarkston**

5700 Water Tower Place
Clarkston 48346
(248) 625-1313

Farmington Hills

***Alterra Clare Bridge**

27900 Drake
Farmington Hills 48334
(248) 538-9200

***Botsford Commons Community**

21400 Archwood Circle
Farmington Hills 48336
(248) 426-6903

***Courtyard Manor**

29750 Farmington Road
Farmington Hills 48334
(248) 539-0104

Haworth Center

30225 West 13 Mile Road
Farmington Hills 48334
(248) 539-3131

***Farmington Hills Inn**

30350 West 12 Mile Road
Farmington Hills 48334
(248) 851-9640

Grand Court

36550 Grand River Avenue
Farmington Hills 48335
(248) 476-7478

Halstead Place

29451 Halstead
Farmington Hills 48331
(248) 489-8988

***Sunrise Assisted Living**

29681 Middlebelt
Farmington Hills 48334
(248) 538-9200

Lake Orion

Pineview Manor
Silverbell Manor
Orion Manor
(248) 814-6714

Milford

Golden Years Village, Inc.

118 Canal
Milford 48381
(248) 685-7472

Milford Park Place

555 Highland Avenue
Milford 48381
(248) 685-1460

Novi

Fox Run Village

41000 West 13 Mile Road
Novi 48377
(248) 926-5200

Grand Court Novi

45182 West Road
Novi 48377
(248) 669-5330

Waltonwood at 12 Oaks

27475 Huron Circle
Novi 48377
(248) 735-1500

Oxford

Waterstone / Independence Village

701 Market Street
Oxford 48371
(1-800) 579-0922

Assisted Living - Private Pay (continued)

Rochester Hills

***Boulevard Hills** (50 units)

3500 West South Blvd.
Rochester Hills 48309
(248) 852-7800

The Harbors At Independence Village

175 Nawakwa
Rochester Hills 48309
(866) 600-2300

***Mercy Bellbrook**

(some MSHDA)
873 West Avon
Rochester Hills 48307
(248) 656-3239

***Sunrise Assisted Living**

500 East University Drive
Rochester 48307
(248) 601-9000
(Has Alzheimer's Unit)

***Waltonwood** (41 units)

3250 Walton Blvd.
Rochester Hills 48309
(877) 405-3979

Royal Oak

Waltonwood (82 units)

3450 West 13 Mile Road
Royal Oak 48073
(877) 405-3980

Southfield

Evergreen Health and Living Center

19933 West 13 Mile Road
Southfield 48076
(248) 203-9000

***Fountains of Franklin**

28301 Franklin Road
Southfield 48034
(248) 353-2810

Franklin Terrace

26962 Franklin Road
Southfield 48034
(248) 358-0212

St. Annes Mead

16106 West 12 Mile Road
Southfield 48076
(248) 557-1221

The Heritage-Brookdale

25800 W. 11 Mile
Southfield 48034
(248) 727-2000

Troy

***Alterra Clare Bridge Of Troy**

4900 Northfield Parkway
Troy 48098
(248) 267-9500

***Alterra Wynwood**

4850 Northfield Parkway
Troy 48098
(248) 952-5533

***Sunrise of Troy**

6870 Crooks
Troy 48098
(248) 293-1200

Waterford

***Canterbury On-The-Lake**

5601 Hatchery Road
Waterford 48329
(248) 674-9292

***Clausen Manor**

2300 Watkins Lake Road
Waterford 48328
(248) 674-2241

Mendelson Home

2350 Watkins Lake Road
Waterford 48328
(248) 673-1720

Mendelson Home

2350 Watkins Lake Road
Waterford 48328
(248) 673-1720

West Bloomfield

Court of West Bloomfield

6950 Farmington Road
West Bloomfield 48322
(248) 661-1700

Fleischman Residence

6710 West Maple Road
West Bloomfield 48322
(248) 661-2999

***Regent Street, Inc.**

4460 Orchard Lake Road
West Bloomfield 48323
(248) 683-1010

***Sunrise of West Bloomfield**

7005 Pontiac Trail
West Bloomfield 48323
(248) 738-8101

West Bloomfield Nursing & Convalescent Center

6445 West Maple Road
West Bloomfield 48322
(248) 661-1600

White Lake

Independence Village

935 Union Lake Road
White Lake 48386
(877) 836-5805

Wixom

***Courtyard Manor**

48578 Pontiac Trail
Wixom 48393
(248) 669-5263

Nursing Homes Checklist

Checklist For Assessing A Nursing Home

QUESTIONS	Y	N	COMMENTS
FINANCES			
Is the facility certified for Medicare? Medicaid?			
Private pay only?			
What is the daily rate?			
What services are covered in the daily rate?			
Assistance with Medicaid application when/if needed? Obtain copies of all signed contracts. Note: Under federal law, Medicare and Medicaid approved nursing homes cannot require anyone other than the resident to guarantee payment. Obtain copies of the Home's Rules and Policies.			
FACILITY CHECKLIST			
Did you tour the entire home? (if possible, at mealtime)			
Are the residents clean and well groomed?			
Are the rooms clean, tidy and odor free?			
Is there room for personal belongings?			
Is a nurse call system by each bed?			
Are extra fluids encouraged?			
Are residents assisted with eating?			
Is a current licensing review, dated within past fifteen (15) months, posted in the entrance way?			
STAFF			
Is the environment friendly and receptive?			
Do staff seem attentive to residents' needs?			
Do residents seem to be treated with respect and kindness?			

Nursing Homes Checklist (continued)

QUESTIONS	Y	N	COMMENTS
Does the ratio of staff to residents comply with licensing requirements?			
What is the staff turnover? (length of employment)			
SERVICES			
Review of availability:			
• Social Worker	---	---	
• Social Activity	---	---	
• Recreation Activity Director	---	---	
• Physical Therapy	---	---	
• Occupational Therapy	---	---	
• Speech Therapy	---	---	
Are these medical services available?			
• Physician	---	---	
• Eye	---	---	
• Dental	---	---	
• Foot Care	---	---	
• Hearing	---	---	
• Mental Health	---	---	
• What is the Frequency of Physical / Mental Assessment?	---	---	
Are there programs for promoting urinary / bowel control?			
Are you invited to family / staff care conferences?	---	---	
Frequency?	---	---	
What is the policy regarding advanced directives?			
TRANSFER AND DISCHARGE			
Are residents transferred or discharged from the facility when their care needs change?			
Are residents transferred or discharged from the facility when their money runs out?			

**For Additional Information Regarding Specific Facilities
Citizens For Better Care - 1-800-833-9548**

Nursing Homes

Beverly Hills

Cambridge South Healthcare Center

18200 West 13 Mile Rd.
Beverly Hills
(248) 647-6500
Medicaid/Medicare

Bloomfield Hills

Heartland HCC Georgian Bloomfield

2975 North Adams Road
Bloomfield Hills 48304
(248) 645-2900
Medicare

Woodward Hills Nursing Center

39312 Woodward Avenue
Bloomfield Hills 48304
(248) 644-5522
Medicare/Medicaid

Clarkston

Clarkston Specialty Health Care Center

4800 Clintonville
Clarkston 48346
(248) 674-0903
Medicaid/Medicare

Clawson

Cambridge North Healthcare Center

535 North Main
Clawson 48017
(248) 435-5200
Medicaid/Medicare

Commerce

West Winds Nursing Center

10765 Bogie Lake Road
Commerce 48382
(248) 363-9400
Medicaid/Private Pay

Farmington

Farmington Healthcare Center

34225 Grand River
Farmington 48335
(248) 477-7373
Medicaid/Medicare

Farmington Hills

Botsford Continuing Health Center

21450 Archwood Circle
Farmington Hills 48336
(248) 477-7400
Medicaid/Medicare

Manor House of Farmington Hills

21017 Middlebelt
Farmington Hills 48336
(248) 476-8300
Medicaid/Medicare

Ferndale

Hilton Convalescent Home

3161 Hilton Road
Ferndale 48220
(248) 547-6227
Medicaid/Medicare

Holly

Holly Convalescent Center

313 Sherwood Street
Holly 48442
(248) 634-9281
Medicaid

Lake Orion

Bortz Health Care of Oakland

1255 W. Silverbell
Orion 48359
(248) 391-0900

Lake Orion Nursing Center

585 E. Flint St. Box 129
Lake Orion 48362
(248) 693-0505
Medicaid/Medicare

Madison Heights

Cambridge East Healthcare Center

31155 Dequindre
Madison Heights 48071
(248) 585-7010
Medicaid/Medicare

Nursing Homes (continued)

Milford

West Hickory Haven

3310 West Commerce
Milford 48380
(248) 684-6635
Medicaid/Medicare

Novi

Manor of Novi

24500 Meadowbrook Road
Novi 48375
(248) 477-2000
Medicaid/Medicare

Whitehall Health Care Center of Novi

43455 West Ten Mile
Novi 48375
(248) 349-2200
Medicaid/Medicare/PrivatePay

Orchard Lake

Bortz Health Care of Green Lake

6470 Alden Drive
Orchard Lake 48324
(248) 363-4121
Medicaid/Medicare

Orion

Bortz Health Care of Oakland

1255 W. Silverbell Road
Orion 48359
(248) 391-0900
Medicaid/Medicare

Pontiac

Golden Oaks Medical Care Facility

1200 North Telegraph
Building #32-E
Pontiac 48341-0469
(248) 858-1415
Medicaid/Medicare

Rochester

Medilodge of Rochester Hills

1480 Walton
Rochester 48309
(248) 651-4422
Medicaid/Medicare

Rochester Hills

Mercy Bellbrook **

873 West Avon Road
Rochester Hills 48307
(248) 656-3239
Medicaid/Medicare

Boulevard Hills **

3500 West South Blvd.
Rochester Hills 48309
(248) 852-7800
Medicare

Royal Oak

Alexander Living Center

718 West Fourth Street
Royal Oak 48067
(248) 545-0571
Medicaid/Medicare

Medilodge of Royal Oak

3030 Greenfield Road
Royal Oak 48073
(248) 288-6610
Medicaid/Medicare

South Lyon

South Lyon Gardens **

700 Reynold Sweet Pkwy.
South Lyon 48178
(248) 437-2048
Medicaid/Medicare

Southfield

Evergreen Health & Living Center

19933 Thirteen Mile Rd.
Southfield 48076
(248) 203-9000
Medicare

Lahser Hills Nursing Center

25300 Lahser Road
Southfield 48034
(248) 354-3222
Medicaid/Medicare

Nursing Homes (continued)

Southfield continued

Lakeland Center

26900 Franklin Road
Southfield 48034
(248) 352-7390
Medicare/Medicaid

Medilodge of Southfield

26715 Greenfield Road
Southfield 48076
(248) 557-0050
Medicaid/Medicare

St. Anne's Mead Nursing Facility

16106 W. Twelve Mile Road
Southfield 48076
(248) 557-1221

Waterford

Canterbury on-the-Lake

5601 Hatchery Road
Waterford 48329
(248) 674-9292
Medicaid/Medicare

Lourdes Nursing Home

2300 Watkins Lake Road
Waterford 48328
(248) 674-2241
Medicaid/Medicare

West Bloomfield

Bloomfield Orchard Villa

7277 Richardson Road
West Bloomfield 48323
(248) 360-4443
Medicaid/Medicare

Heartland Danto (Marvin & Betty) Family Health Care Center

6800 West Maple
West Bloomfield 48322
(248) 788-5300
Medicaid/Medicare

Heartland of W. Bloomfield Manor Health Care Services **

6950 Farmington Road
West Bloomfield 48322
(248) 661-1700
Private/Medicare/Insurance

West Bloomfield Nursing and Convalescent Center

6445 West Maple Road
West Bloomfield 48322
(248) 661-1600
Medicare/Medicaid/PrivatePay

**** Also has Home for Aged beds**

All Homes Accept Private Pay

Long-Term Care

Eden Alternative

The Eden Alternative is a concept of care that changes the cultural environment of the nursing home from a medical model to a human habitat. The Eden Alternative concept was developed by Dr. William Thomas. This concept was developed to combat the three plagues of the nursing home; loneliness, helplessness and boredom. This is done by making the nursing home a more homelike environment, allowing residents to provide care to plants, animals and develop “neighborhoods” within the nursing home.

Some of the advantages to residing in an Eden registered home includes: more choice for residents, happier residents and staff, fewer antidepressant drug use, and decreased feelings of loneliness, helplessness and boredom.

A non-profit organization, called BEAM (Bring the Eden Alternative to Michigan), is working diligently to assist homes in becoming “Edenized.”

For additional information please contact the BEAM organization at **(517)324-7321** or **E-mail: edenaltmichigan@aol.com** . The official web site is www.edenalt.com .

Green House

The Green House Project is an innovative new approach to residential long-term care that focuses on improving the quality of life for our nation’s elders. Green Houses are a small community of elders and staff that are a radical departure from traditional skilled nursing homes and assisted living facilities. Each house has about 10 bedrooms, each with their own private bath, surrounding a large open living room, adjoining kitchen and dining room. The design promotes walking because there are not long hallways. Staff and elders prepare meals and eat together at one table where they can converse together. This model was developed by Dr. William Thomas and rooted in the tradition of the Eden Alternative.

The primary purpose is to serve as a place where elders can receive assistance and support with activities of daily living and clinical care, without the assistance and care becoming the focus of their existence. For more information on the Green House Project, go to <http://thegreenhouseproject.com/index.html>

Ombudsman

The Long Term Care (LTC) Ombudsman provides services to the elderly and their families to ensure that resident rights and federal guidelines are being followed. This organization works hand in hand with the consumer and the provider to resolve complaints/concerns. It also provides information about LTC options including lists of facilities and licensing reports on nursing homes and homes for the aged.

Long Term Care Ombudsman Program

4750 Woodward Avenue
Suite 410
Detroit, Michigan 48201-1308
Work: **(313) 832-6387**
Fax: (313) 832-7407

Areas Served:

Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, and Wayne Counties.

Medicaid Home and Community-Based Waiver

Michigan's *MI Choice Medicaid* waiver program offers a home care based alternative to nursing home care for individuals with limited financial resources and who medically qualify for nursing home admission. The program offers help in obtaining a limited amount of up to fourteen different supportive services, and the individual or family members often supplement this care by purchasing or providing help on their own.

Persons seeking participation in the Medicaid Waiver receive a telephone interview to assess suitability for the program and an in-home assessment by a nurse-social worker team to help determine eligibility and develop a plan for care.

For more information, contact:

Area Agency on Aging 1-B.....(800) 852-7795
Macomb Oakland Regional Center.....(800) 236-3202

Senior Legal Services

Legal Assistance

Grandparent Rights Organization

100 W. Long Lake Road, Suite 250
Bloomfield Hills, MI 48304
Phone: (248) 646-7177

Jewish Home Aging Services & Guardianship

6710 West Maple Rd. ofc
West Bloomfield, MI 48322
Phone: (248) 661-2999

Legal Aid & Defender Association (L.A.D.A.)

645 Griswold
Roseville, MI
Phone: (877) 964-4700

Oakland County Bar Association

1760 S. Telegraph, Suite 164
Bloomfield Hills, MI 48302
Phone: (248) 338-2100

Oakland County Probate Court

Estates Division (Guardianship / Conservatorship)
Phone: (248) 858-0260

Elder Law of Michigan, Inc., a non-profit organization

Legal Hotline for Michigan Seniors 1-800-347-5297

Elder Law Answers – National Network

- Elder Law Information about Medicare planning and nursing homes rights.
- **Find lawyers nationwide. <http://www.elderlawanswers.com>**

Legal Assistance (continued)

Elder Law of Michigan, Inc. (continued)

Elder Link Services

(Phone service connects older adults, their families and other interested parties to information and referrals for older adult services).

655 W. Maple Road
West Bloomfield, MI 48322
Phone: (248) 592-2240

Elder Law Attorneys

The Center for Elder Law (248) 641-7526

1301 W. Long Lake, Suite 340
Troy, MI 48098

Mall, Malisow & Cooney P.C. (248) 538-1800

30445 Northwestern Hwy., Suite 250
Farmington Hills, MI 48334

James Lampertius & Associates PLC..... (248) 538-5480

31731 Northwestern Hwy.
Farmington Hills, MI 48334

James Schuster (248) 356-3500

24330 Lasher
Southfield, MI 48034

*For a more complete list, look under **Legal Assistance** in the **Yellow Pages***

Agency Information

Area Agency on Aging 1-B

29100 Northwestern Highway, Suite 400

Southfield, MI 48034

(248) 357-2255

1-800-852-7795

The Area Agency on Aging (AAA 1-B) is a non-profit agency dedicated to maintaining the independence and dignity of older adults and persons with disabilities by supporting home care and community based services in the counties of Oakland, Livingston, Macomb, Monroe, St. Clair and Washtenaw.

Senior Services

Community Care Services helps frail seniors and persons with disabilities to continue to live at home by planning and securing supportive health and home care services. There is no program fee but clients are encouraged to contribute toward the cost of care. The AAA 1-B maintains a comprehensive directory of services and benefits available to seniors. Directories and information may be obtained regarding:

- Personal care services
- Available housing resources for older adults
- Assisted housing and adult foster care
- Retirement communities, nursing homes and respite care
- Independent living
- Subsidized housing
- Home delivered meals and senior meal sites
- Housekeeping and chores around the house
- Help with Medicare and Medicaid
- Legal assistance
- Relief for caregivers
- Senior Community Services Employment Program

Oakland County Health Division

1200 N. Telegraph Road
Pontiac, MI 48341-0432
(248) 858-1280

The Health Division is charged with protecting the public's health through health promotion, disease prevention and protection of the environment. Many health division services are provided at either no charge or on a sliding fee scale to Oakland County residents.

Senior Services

Public Health Nursing can be contacted by calling:

Nurse on Call (NOC)..... (248)- 858-1406

or (800) 848-5533

Senior Citizen Services Coordinator..... (248) 858-0213

Services Available to Older Adults

- Home visits and telephone counseling to assess and evaluate nursing/social needs of individuals.
- Guidance to families regarding community resources, changes of aging, and housing options.
- Consultation and talks to community groups and at local senior centers.
- Outreach flu immunization clinics in the fall.
- Communicable disease information and education.
- Infection Control/Universal Precautions information.
- Classes for caregivers of aging friends or relatives.
 - Pre-registration is required.

Oakland County

Health Division Office Locations

Health Division North
1200 N. Telegraph , Bldg. 36E
Pontiac, MI 48341
(248) 858-1280

Health Division South
27725 Greenfield Road
Southfield, MI 48076
(248) 424-7000

Health Division West
1010 E. West Maple
Walled Lake, MI 48390
(248) 926-3300

Additional services provided to seniors by the Health Division include:

Dental Clinic

Offers general dentistry and complete or partial dentures to eligible low-income Oakland County residents.

Hearing

Hearing tests are available for seniors by appointment. Referrals are made for seniors who want vision screening.

Nutrition Services

The Health Division offers nutrition counseling

Tuberculosis Control

Services are offered to persons with or exposed to TB, including medical consultation, chest x-ray, medications and monitoring by professional nursing staff.

General Clinic

Offers adult immunizations, HIV/AIDS counseling and testing, and treatment for sexually transmitted diseases.

Golden Oaks Medical Care Facility

1200 N. Telegraph Road
Pontiac, Mi 48341-0469
(248) 858-1415

Golden Oaks Medical Care Facility provides 24-hour highly skilled nursing care to a licensed capacity of 120 residents of Oakland County. Prospective patients are screened for appropriateness of care, and financial information is obtained so that specialized care, if needed, may be facilitated. When an admission is not deemed appropriate, or if no bed is available, prospective patients are advised and referred to other agencies that may be of assistance. All viable insurances are accepted, including Medicare, Medicaid and Blue Cross/Blue Shield. Some insurances require a patient deductible or coinsurance payment.

Senior Services

Golden Oaks' services are coordinated by a team to provide each senior with an integrated plan of care. Golden Oaks offers:

- 24-hour skilled nursing care.
- Meal service provided by an in-house dietary staff.
- Medical, dental, rehabilitative, dietary, environmental and diagnostic services - all tailored to meet the needs of each patient.
- Pharmacy, Laboratory, Radiology and Rehabilitation Units.

Volunteers who play an integral role in providing social events, bingo, educational activities, arts and crafts, pastoral services, etc.

Oakland County Veterans' Services

North Office Building 26 East
1200 N. Telegraph Road
Pontiac, MI 48341-0468
(248) 858-0785

The Veterans' Services Division provides technical assistance to Oakland County veterans and/or their dependents to obtain federal, state and local-legislated veterans' benefits. Veterans' Services also administers the financial relief and burial benefits for the Soldiers Relief Commission.

Senior Services

Veterans

Provides assistance in filing claims for U.S. Department of Veteran Affairs (VA) Benefits including:

- Appeals
- Education
- Home Loans
- Hospitalization/Medical Treatment
- Insurance
- Non-service connected disability pension
- Service connected compensation
- Vocational rehabilitation

State and County Benefits

Assistance is provided in filing claims for state and county benefits including:

- Michigan Veterans Homes
- Recording discharges
- Soldiers Relief
- County burial allowance
- County marker setting allowance

Transportation

Veterans' Services provides transportation to medical institutions for treatment purposes. Barrier-free transportation is provided to the U.S. Department of Veterans Affairs Medical Centers in Detroit and Ann Arbor for veterans seeking treatment. Contact the Veterans' Services Division at **(248) 858-0785** for additional details.

Oakland County Veterans' Services (continued)

Survivors/Dependents

A number of benefits may be available to survivors/dependents of veterans including burial allowances, death pensions, dependency and indemnity compensation, education for widows and/or children, grave markers, plot allowances, presidential memorial certificates and U.S. Flags. The Veterans' Services Division will assist in preparing and filing the necessary claims.

Referrals/Other Services

Veterans' Services provides assistance in securing employment. This Division will also conduct home visits in certain cases, and will provide referral services to other agencies.

The Veterans' Services Division will also provide assistance in filing claims for Champus/Champva, discharge review/corrections, employment referrals, military records and medals, and military retirement inquiries.

Veterans' Services Division Offices

No Appointment Necessary

Office Hours - All Locations **Monday through Friday**
8:30 a.m. to 12 noon
1:00 p.m. to 5:00 p.m.

Pontiac Office..... **(888) 350-0900 ext. 80785**

North Office Building 26 East **OR (248) 858-0785**
1200 N. Telegraph
Pontiac, MI 48341-0468

Southeast Oakland Office **(248) 655-1250**

1151 Crooks Road
Troy, MI 48084

West Oakland Office..... **(248) 926-3368**

1010 E. West Maple
Walled Lake, MI 48390-3588

Oakland Livingston Human Services Agency

196 Cesar E. Chavez

P.O. Box 430598

Pontiac, MI 48343-0598

(248) 209-2600

345 East Nine Mile Rd.

Ferndale, MI 48220

(248) 542-5860

The Oakland Livingston Human Services Agency (OLHSA) is a community action agency with programs that enable the low-income, elderly, and disabled residents of Oakland and Livingston Counties to gain the knowledge and skills to become self-sufficient.

Senior Services

OLHSA's Senior Citizen Department offers a variety of comprehensive services for seniors, 60 years of age or older, to assist them in maintaining or improving their quality of life. OLHSA has published a comprehensive directory of services that may be obtained upon request. Services include:

- Advocacy
- Bilingual and translation services
- Chore and family support services
- Commodity foods
- Community information and referral
- Focus: HOPE
- Multi-purpose senior centers
- Resource advocacy
- Weatherization
- Grandparents raising grandchildren
- Home safety equipment