



L. BROOKS PATTERSON, OAKLAND COUNTY EXECUTIVE

Kathleen Forzley, R.S., M.P.A., Manager  
HEALTH DIVISION

Department of Health & Human Services

April 24, 2009

Dear School Official:

This letter is to inform you that the Oakland County Health Division (OCHD) is in the process of reorganizing its Public Health Nursing unit, which will include a restructuring of school services. This effort is intended to enhance communication opportunities and minimize response times to address your needs.

Effective immediately, your general information calls may be routed to our Nurse on Call service at 1-800-848-5533 or 248-858-1406. Our Nurse on Call service is an immediate resource for general health questions and community resource information.

Effective immediately, your questions regarding communicable disease may be routed to our Epidemiology office at 248-858-1286. This staff can provide information regarding outbreaks, reporting, school exclusion rules, or any communicable disease related questions.

Effective immediately, your questions regarding immunizations may be routed to our Immunization Program office at 248-858-1765.

Effective at the start of the 2009-2010 school year, we will expand our use of technology to provide an important reporting and communication tool for each school. This Communicable Disease Reporting System has been piloted in three Oakland County school districts and has received highly favorable reviews. This is a secure communication portal, which will provide each school with the capability to submit on-line weekly communicable disease reports as well as communication access with a Public Health Nurse and Epidemiology staff.

Some of the advantages of the new system:

- Provides schools an electronic means to submit weekly CD reports.
- Provides an up-to-date score card for schools to know reporting status.
- Provides a message center.
- Provides a quick link to fact sheets and other information.
- Automatically notifies Oakland County CD staff of new data.

Training for this system will be offered to all school districts in August to ensure county wide access by the start of the 2009-2010 school year. Please look for further information about this system and training dates in our Health Email in May. To sign up now for staff training on the Oakland County Health and Human Services Communication Portal, contact Leigh-Anne Stafford at 248-858-5104.

**NORTH OAKLAND HEALTH CENTER**  
1200 NORTH TELEGRAPH ROAD  
PONTIAC, MI 48341-0432  
General Information 248-858-1280

**SOUTH OAKLAND HEALTH CENTER**  
27725 GREENFIELD ROAD  
SOUTHFIELD, MI 48076-3663  
General Information 248-424-7000

**WEST OAKLAND HEALTH CENTER**  
1010 E WEST MAPLE ROAD  
WALLED LAKE, MI 48390-3571  
General Information 248-9263300

We understand your need to obtain immediate access to public health information is important in your day to day operations. We are confident these expanded communication tools and focused access points will meet and surpass your expectations for continued quality service from your Oakland County Health Division Public Health team. Please do not hesitate to contact me if you have questions or concerns regarding our continued efforts to serve your needs.

Sincerely,

OAKLAND COUNTY HEALTH DIVISION  
Department of Health and Human Services

A handwritten signature in black ink, appearing to read 'Kathleen Forzley', written in a cursive style.

Kathleen Forzley, R.S., M.P.A.  
Manager/Health Officer