

SUPERVISORY COURSE COMPETENCY MAP : COMPUTER-BASED TRAINING

	Course Number	Course Length	Competency	Interpersonal	Building Positive Working Relationships	Building Trust	Communication Skills	Leadership	Identifying and Mobilizing Resources	Initiating Action	Managing Conflict	Work Standards	Change Management	Management/ Supervisory	Decision Making	Planning and Organizing	Promoting Optimal Performance	Professional Knowledge/ Expertise
COMPUTER-BASED TRAINING (CBT) Courses for Supervisors and Above																		
Leadership Curriculum																		
Initiating Succession Planning	CBT165								X	X								
Leadership Essentials: Building Your Influence as a Leader	CBT173				X	X	X										X	
Leadership Essentials: Communicating Vision	CBT174				X	X	X						X					
Leadership Essentials: Leading Change	CBT175				X	X	X						X					
Leadership Essentials: Leading Innovation	CBT176								X	X			X					
Leadership Essentials: Leading with Emotional Intelligence	CBT177				X	X	X											
Leadership Essentials: Motivating Employees	CBT135				X	X	X										X	
Management Curriculum																		
First Time Manager: Challenges	CBT139				X	X	X					X					X	
First Time Manager: Meeting Expectations	CBT140											X						
First Time Manager: Understanding a Manager's Role	CBT138																	X
Managing Change: Building Positive Support for Change	CBT180				X	X	X						X					
Managing Change: Dealing with Resistance to Change	CBT181				X	X	X						X					
Managing Change: Sustaining Organizational Change	CBT182				X	X	X						X					
Managing Change: Understanding Change	CBT183				X	X	X						X					
Managing Workforce Generations: Introduction to Cross-generational Employees	CBT185				X	X	X				X							
Managing Workforce Generations: Working with a Multigenerational Team	CBT186				X	X	X				X							
Managing Workforce Generations: Working with the 21st Generation Mix	CBT187				X	X	X				X							
Team Building Curriculum																		
Leading Teams: Dealing with Conflict	CBT124				X	X	X				X							