

## SUPERVISORY COURSE COMPETENCY MAP: INSTRUCTOR-LED TRAINING

	Course Number	Course Length	Competency	Interpersonal	Building Positive Working Relationships	Building Trust	Communication Skills	Leadership	Identifying and Mobilizing Resources	Initiating Action	Managing Conflict	Work Standards	Change Management	Management/ Supervisory	Decision Making	Planning and Organizing	Promoting Optimal Performance	Professional Knowledge/ Expertise
<b>INSTRUCTOR-LED Courses for Supervisors and Above</b>																		
Effective Communication Skills for Supervisors	PER120	4 hrs			X	X	X				X	X	X					
Effectively Leading Change Initiatives	PER169	4 hrs			X	X	X			X			X			X		
Exploring Diversity and Individual Differences	PER172	6.5 hrs			X	X	X											
Governmental Ethics for Supervisors: Leading by Example	PER121	4 hrs			X	X						X			X			
Leading Productive Meetings	PER186	4 hrs			X				X	X						X		X
No Cost/Low Cost Ways to Increase Employee Satisfaction	PER151	4 hrs			X	X	X											X
One Leadership Style Does Not Fit All: Situational Leadership	PER122	4 hrs			X	X	X				X	X	X		X		X	
Planning and Organizing for Supervisors	PER123	6 hrs							X			X	X			X		
Promoting Optimal Employee Performance for Supervisors	PER124	6 hrs			X	X	X		X			X					X	
So Now You're the Supervisor	PER177	4 hrs			X	X	X		X		X		X				X	
Solving Problems and Making Effective Decisions	PER136	6 hrs			X	X			X	X					X	X		
Working Toward Effective Solutions: Dealing with Conflict	PER127	4 hrs			X	X	X		X	X	X		X		X			