

Project Goal Summary

Project Name	Project Goal
CLEMIS	
CAD Program Budget DF3183P2	To establish a Program Enhancement Budget so that additional value can be leveraged through efficiencies in technology and workflows for CAD applications and CLEMIS Member Agencies.
CFIRS NEMSIS Version 3.5 Upgrade & Certification D41183NC Completed	To upgrade the current CFIRS application so that it is compliant with the Michigan Emergency Medical System Information System (MI-EMSIS) current standards and is certified as a National Emergency Medical System Information System (NEMSIS) Gold Compliant system.
CFIRS Occupancy - Inspection Mobile Prevention Info D43183OI	To enhance the CFIRS application so that CFIRS users can access, add images, and edit Prevention information (Suppression Systems, Hazardous Materials, Locations, Other Info, Permits) data using their mobile devices.
CLEAR Program Budget DF3183PB	To establish a Program Enhancement Budget so that additional value can be leveraged through efficiencies in technology for CLEAR applications.
CLEMIS Enhancement Budgets D42040EB	To establish a CLEMIS Enhancement Budget so that additional value can be leveraged through efficiencies in the support and maintenance of the CLEMIS system and CLEMIS application enhancements can be implemented.
CLEMIS JMS Program Budget DG3183PB	To establish a Program Enhancement Budget so that additional value can be leveraged through improvements to the CLEMIS JMS application, providing JMS application demos to potential new customers and onboarding new CLEMIS agencies into the CLEMIS JMS application.
CLEMIS Jail Management System Phase II DG9183J2 Completed	To implement a new Jail Management System (JMS) so that JMS can be upgraded to utilize newer technologies to be robust, scalable, and meet the needs of its CLEMIS participants.
CLEMIS Jail Management System Phase III PRJ00017 Completed	Implement CLEMIS JMS in additional CLEMIS agencies.
CLEMIS Location-Based Project - Research & Design DF1183LB Completed	To research and design a progressive location-based solution so that CLEMIS public safety partners have best of breed data data-driven solutions and tools to mitigate threats and/or hazards in their communities.
CLEMIS Location-based Phase 2 DF3183CA Completed	To develop a progressive location-based solution so that CLEMIS public safety partners have best of breed data data-driven solutions and tools to mitigate threats and/or hazards in their communities.
CLEMIS Location-based Phase 3 DF3183CM Completed	To develop a progressive location-based solution so that CLEMIS public safety partners have the best of breed data-driven solutions and tools to mitigate threats and/or hazards in the their communities.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
CLEMIS Mugshot Implementation D43183FR	To replace the current mugshot application and to build its new Prod servers in the AWS Gov Cloud so that the technology is current and secure, and to provide a consistent means for CLEMIS participating agencies to process new arrests.
CLEMIS Mugshot RFP D41183FR Completed	To replace the current mugshot system so that the technology is current and secure, and to provide a consistent means for CLEMIS participating agencies to process new arrests.
CLEMIS New Agency Deployment Budget DG3183T2	To perform demos, training, deployment, and support activities required to implement new member agencies so that they will be using and contributing to the shared database.
CLEMIS New Site Implementation Budget TP3186IB	To plan, research and coordinate the network connections of CLEMIS sites so that secure, stable data communications can be established.
CLEMIS Reports Program Budget D43183P1	To establish a Program Budget so that additional value can be obtained from CLEMIS tools and reports.
CLEMIS Sizing Budget DF2040SB	CLEMIS Sizing Budget
CLEMIS Technology Modernization Project DF3183CR	To create and implement a CLEMIS roadmap so that CLEMIS is meeting the changing needs of the OCSO and CLEMIS member agencies.
FRMS / CFIRS Program Budget D43183PB	To establish a Program Budget so that additional value can be obtained from the FRMS / CFIRS systems.
Implement SSO for CLEMIS Applications DF3183OK	To implement Okta authentication across the Clear applications so that application authentication is compliant with Oakland County IT Standards.
MFA for CJIS Applications DF3183MA	To implement multi-factor authentication (MFA) for Oakland County applications containing Criminal Justice Information Services (CJIS) classified data so that CLEMIS will be compliant with CJIS Security Policy v5.9.3.
OCSO - Vehicle Identifier System RFP DG3433LP	To assist the OCSO with releasing an RFP and selecting a vendor to implement a Vehicle Video System application so the Sheriff's Office can install cameras on public utility poles to track known citizen license plates to be more proactive with fighting crime.
OCSO Body Cam Implementation DG2443BC Completed	To assist the OCSO with implementing one thousand (1,000) body worn cameras to County Officers so interactions with the public are recorded and retained.
OCSO CCTV Storage Improvements DG9183TV Completed	To increase storage and redundancy of the CCTV system by utilizing the AWS Cloud so that video can be retained and extracted for a period of forty-two months.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
Public Safety Status Dashboard D43183PS	To research and develop a Fire & Police Admin Status Dashboard so that agencies can customize their own display for current incidents, training, daily activities, and special events.
Sheriff's Program Budget DG3443PB	To establish a OCSO Program Budget so that hours may be allocated in the research, support and development of new projects identified and initiated by the Sheriff's Office.
Video Equipment Refresh DG3183OV	<p>To manage the AVI Contractor with replacing the current OAKVIDEO system hardware so that it can continue to operate efficiently and remain robust, reliable, and secure.</p> <p>The Contractor shall</p> <p>Provide, configure, install, and maintain new POLY Video Systems for the County consisting of:</p> <p>Thirteen (13) Oakland County Courtroom Systems</p> <p>Twenty-five (25) Police Department / Jail Systems</p> <p>Provide onsite training at each location at the time of installation.</p>

Project Goal Summary

Project Name	Project Goal
CLEMIS - Radio	
911 CHE Replacement DL3183EM	Replace the current 9-1-1 call handling equipment (CHE) Emergency CallWorks with more robust and supportable 9-1-1 CHE solution that will integrate with the current CAD application and support Next Generation 9-1-1 technology.
CLEMIS Radio Enhancement Budget DL2040EB	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS Radio system.
OAKWIN Radio System Enhancement - Ph3 DL9183P3 Completed	To continue efforts for the new radio system under the CLEMIS Radio Replacement Program so that all radio equipment is programmed, locations have equipment installed, and simulcast testing is executed.
OAKWIN Radio System Enhancement - Ph4 DL9183P4	To continue efforts for the new radio system under the CLEMIS Radio Replacement Program so that all agency locations have been cutover to the new system, and the burn-in period commences.
OAKWIN Radio System Enhancement - Radio Mngmt DL9183P2 Completed	To complete the next phase of work necessary under the CLEMIS Radio Replacement Program so that continuous efforts can be made to fully implement a new public safety radio simulcast system.
OAKWIN Radio System Enhancement-Recording P2 DL2183RD Completed	To design and install a recording solution with the new 911 radio system underway for the CLEMIS Radio Replacement Program so that Analog, Digital & VoIP recordings for Oakland County public safety departments are captured and retrievable.
Regional Wireless Radio Management DL3183WI	To setup a WIFI Programming Network on the "Oaknet" Oakland County network for P25 Motorola radio administration via WIFI hotspots so that radio administration, configuration and template updates can be instantly made remotely for all Oakland County agency radio groups.
T2911 DL9183NG Completed	To expand the existing SMS text-to-911 capability currently at the Sheriff PSAP to all other Oakland County PSAPs, and to enable real time text-to-911 so that Oakland County emergency services and Public Safety Answering Points (PSAPs) can support the needs of the people of Oakland County for a real-time text-to-911 system.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
CMS Implementation for Prosecutors Office D53411PK	To implement a CMS (Case Management System) for the Prosecutor’s Office and migrate case documents from the legacy Mainframe system & SharePoint so that the Prosecutor’s Office can upload, access and manage case documents
CSTAR Data Integration D51174DI	To integrate the CSTAR application with data from available sources so that duplicate entry is reduced, manual look up using other systems is reduced, significant event detail related to Community Correction clients is available real time, and productivity increased.
Case Management Office ePraecipe Enhancement DB3312EE	To provide additional functionality to improve efficiency so that scheduling, tracking, and notifications for ePraecipes are enhanced for the Case Management Office (CMO).
Case Management System RFP Ph 1 DB1211CM Completed	To replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Case Management System RFP Ph 2 DB3211CM Completed	To replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Children's Village Case Management Reporting DE2177BO	To implement a new Business Objects Universe with the Next Step application data so that current reporting limitations will be remedied.
Children's Village Kronos Optimization DE2177KO	To rewrite/revamp pay rules in Kronos to eliminate complexities and processing errors so that improved accuracy and efficiency can be obtained
Circuit - e-filing GAP Remediation DB3212EF Completed	To meet the SCAO mandate to migrate to the Standard MiFile solution so that Oakland County is in compliance with the Michigan Supreme Court directives.
Circuit Court Judge Switch 2023 DB3314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit Court Judge Switch 2024 DB4314CJ	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit-Probate MiCourt Integration DB1344TI	To execute the Business Requirements and Architecture Design phases that provide integration of Oakland County Systems with the SOM MiCourt API so that entries are automatically written to the ROA in TCS, case number is verified to reduce error, and scanned documents are easily indexed minimizing or reducing manual entry.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Citizen Engagement Budget - Courts LG DE3182CC	To establish a Citizen Engagement budget for the Courts Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Clean Slate - Restore Cases from Microfiche DB1212RM Completed	To facilitate quick and easy retrieval of case documents that were scanned to microfiche and stored so that they can be accessed and processed to a non-public status for set aside convictions due to the Clean Slate legislation passed in October 2020.
Clerk-Create Mobile Page for Ordering Certificates DB3212MC	To replace the current online Vital Ordering screens with mobile friendly pages for ordering Vital Certificates so that the public can order Birth, Death, and Marriage Certificates from a mobile device.
Clerks - Document Certification Process DB3212DC	To improve the process for certifying and delivering documents ordered online from the County Clerk's Office so that documents are secure and verified from Oakland County.
Courts - Online Schedule Enhancement DB3312JS	To streamline the scheduling and viewing of calendar events for hearing officers and judicial staff so that hearings for referee's and judges are integrated with an online calendar and manual entry is eliminated.
Courts Justice Administration Enhancement Budgets DB2040EB	To establish an Enhancement Budget so that additional value can be obtained from the Courts Leadership Group systems.
Courts Mandates Enhancement Budget 2023-2024 DB3120CT	To establish a Courts Mandate Enhancement Budget so that hours may be utilized for Courts related development projects and application enhancements relating to mandates, to gain efficiency in the Courts business process.
Courts Sizing Budget DB2040SB	Courts Sizing Budget
Criminal Justice Reform Compliance Ph 1 DB2312RC Completed	To update all systems impacted by expanded criminal justice reform legislation so that Oakland County is compliant. This project should be considered as Phase 1 of a multiphase criminal justice reform implementation. The project focuses on legislation passed as of April 2021.
District-Court AV Backup Enhancement DB2321BD Completed	To create an automated backup process for District Court JAVS and BIS audio files to an automated storage location so that data backups will be automatically stored daily in a central repository rather than locally hosted.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Evidence.com for Prosecutor's Office PRJ00022	Prosecutor's office has requested OCIT to move the evidence files from their SharePoint sites into evidence.com. Evidence.com will be integrated with the PBK (Case Management System for the Prosecutor's office). Currently they store all the evidence and case files in SharePoint and we are running out of space since the evidence files are huge and take up a lot of space. We have been adding more space to the SharePoint sites to keep up the demands and it is getting very expensive. The plan is to move all the case files from SharePoint into PBK and all the Evidence files into Evidence.com.
Extreme Risk Protection Mandate PRJ00013	To complete changes to the Mainframe, Laserfiche, Kofax and MiFile applications so that Oakland County is compliant with the Extreme Risk Protection Order Mandate.
FOC - Frontline Replacement DB3314FR	To replace the current Frontline application, which is at end-of-life, so that staff can continue to answer ACD phones remotely over the VPN, screen calls for security risks, and more efficiently log client contacts and transfer calls to appropriate staff.
FOC Security Audit 2022 DB2314SA Completed	To coordinate a mandatory security audit of current FOC and Prosecutor systems so that Oakland County meets the minimum requirements set forth by the State of Michigan and included in the IV-D Memorandum 2017-011 issued by the Department of Health and Human Services.
FOC Security Audit Remediation DB4314SA Completed	To coordinate remedial action that may be required as the result of a mandatory security audit of current FOC and Prosecutor systems so that Oakland County meets the minimum requirements set forth by the State of Michigan and included in the IV-D Memorandum 2017-011 issued by the Department of Health and Human Services.
Imaging Program - Architecture Management DE3182IP	To establish a Budget so that as new departments, systems and workload gets added into the Laserfiche platform the systems & management processes can be enhanced in order to ensure optimal performance for the departmental end users.
Imaging Program - BottomLine Data Archival Enhancement Budget D93711BL	To establish an Enhancement Budget so that additional value can be obtained from the BottomLine Data Archival system.
Imaging Program - Courts DMS Enhancements DB3312EL	To provide additional functionality to improve efficiency so that the Court's Document Management System (DMS) is updated with productivity features and enhancements for Circuit Court.
Imaging Program - District-Automated Check-in for Probation Office DB2321PC	To create an automated check-in process utilizing tablets/kiosks at the Probation Offices so that an end user can have an enhanced experience and a faster check-in process leading to less wait times.
Imaging Program - FOC Autoforms Replacement DB3314DM	To replace the AutoForms application so that documents are processed, routed, indexed, imported, and pre-populated more efficiently.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Imaging Program - Integrate Imaging into CStar DB7182IC	To create a repository for Community Corrections Office in a document management system and migrate records from the legacy shared drive so that the Community Corrections department can upload documents for storage and perform document searches along with text searches within the documents.
Imaging Program - LFMM Enhancements v2.0 DJ3115MM	To implement enhancements to the Laserfiche - Matter Management System (LFMM) system so that Corporate Counsel (CC) and Risk Management (RM) staff are provided more flexibility to extract, manipulate and summarize data for graphical presentation, and efficiently provide data to necessary government agencies.
Imaging Program - MIDC Enhancements and Integrations DB3117ME	To improve and add new functionality to the Indigent Defense Services Office case assignment and voucher application so that the process is simplified for both internal and external users of the system, the information generated can be integrated into other County systems, and internal productivity can be increased.
Imaging Program - Medical Examiner Imaging Solution DB7182ME Completed	To migrate Medical Examiner records maintained by Medical Examiner from the current Medical Examiner repositories to a new electronic document management system.
Imaging Program - NHD Database Consolidation and Conversion D53167DB	To upgrade and/or retire existing databases so that staff efficiency can be increased, and data accuracy improved.
Imaging Program - Prosecutor Implementation DB7182PI Completed	To create a repository for the Prosecutor's Office in a document management system so that the Prosecutor Department can upload documents for storage and perform document searches along with text searches within documents.
Imaging Program - Treasurer Chargeback Processing System DJ3711CB	To replace the manual-driven process for tracking credit card chargebacks on SharePoint and through emails with a system-driven workflow process and provide efficiencies for the financial tracking of credit card chargebacks, so that there is greater visibility into the status of in-process and completed credit chargebacks for tracking and reporting.
Imaging Program Management DB6312PM Completed	To manage resources, tasks, and budget for the Imaging Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the Imaging Program on time and on budget.
Imaging Program – Clerks Marriage and Divorce Records to SOM DB2212MD	To send Marriage and Divorce Records to the State of Michigan electronically so that Marriage and Divorce Records are received at the State of Michigan electronically rather than a hard copy sent monthly.
JOS Replacement DB1312JR Completed	To replace the current Judgment of Sentence (JOS) legacy program so that the overall user experience improves and requires less manual intervention from I.T.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Judicial Dashboard Reporting DB3312DR	To combine data from multiple systems and present in a dashboard so that hearing officers can make decisions without having to access data from multiple systems during the decision-making process.
Juvenile Case Data Warehouse Expansion DB3312DW	To expand the use of the Data Warehouse to include Juvenile case data so that reporting is available to the Circuit and Probate Courts.
Juvenile Set Aside DB3312JA	Juvenile Set Aside Enhancements
Medical Examiner FCMS Enhancement DJ2176FE Completed	To implement enhancements to Forensic Case Management System (FCMS), for additional process efficiencies for the intake calls, improved toxicology lab result processing, and barcoding for tracking of evidence and associated property to a case, so that the OCME team can further streamline the processing of ME and Non-ME cases.
OakDocs Enterprise Enhancement Budget DB3182OE	To implement OakDocs enterprise enhancements so that all Laserfiche workflow and document management features and functions are utilized to benefit the business.
Prosecutor - SharePoint Effort DB3411SP	To remediate ongoing storage issues due to large case file sizes stored on their SharePoint site so that SharePoint functionality may be maintained.
Redact PII Data on Court Forms DB1212PI Completed	To redact personal identifying information (PII) in court filings in accordance with SCAO amendments MCR 1.109 and MCR 8.119 so that the courts division will be compliant with the amendment.
Redact PII Data on Probate Court Filings DB2341RP Completed	To redact personal identifying information (PII) in probate court filings in accordance with Michigan Court Rules MCR 1.109 and MCR 8.119 so that the courts division will be compliant with the amendments.
Risk Management File Digitization DJ2115FD	To provide the digitization and secure storage of existing Risk Management hard copy files, so that the files are easily accessible, searchable and viewable by Risk Management (RM) staff both onsite and remotely.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
ARP - HSD Inventory Management Implementation D51166IM Completed	To implement a new inventory management solution for Emergency Management so that supplies and PPE purchased and stored for use and distribution during the pandemic and in future emergencies can be tracked and maintained in a centralized location.
Audit Management System Replacement DA2112AM Completed	To recommend and implement a solution that will automate the audit workflow process so that efficiencies are achieved while maintaining compliance with generally accepted government auditing standards (GAGAS).
BOC Codify Resolutions and Proclamations DJ3511RP Completed	To implement a solution to improve the searching and locating of Board of Commissioners (BOC) documentation documents (i.e. ordinances, resolutions, and proclamations), so that BOC staff can more quickly respond to internal and external requests for information and the public can more efficiently access both current and historical Board of Commissioners documents.
Badge Reader Infrastructure Replacement D52110BR	To implement an infrastructure improvement project that will update Badge Reader functionality and resiliency so that Emergency Management can improve downtime and outages for the generation of employee and contractor badges.
Building Safety Security Camera Replacement D52110SC	To implement a new building security camera system so that there is improved system stability, additional redundancy, and a better user experience.
CMS Replacement Part 2 DE3182P2 Completed	To implement a new, selected Content Management System (CMS) for the Oakland County website so that content generation, visitor engagement, mobilizing and editing may be improved and brought to industry best services.
Citizen Engagement Budget - Finance LG DE3182CF	To establish a Citizen Engagement budget for the Finance and Admin Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
County Executive Program Budget 2023-2024 DE3111CE	To establish a Program Budget so that new technology can be leveraged to gain efficiency in the County Executive's Office.
Digital Asset Management Application Replacement DE3120DA	To source and implement a new Digital Asset Management tool so that digital assets can be centrally managed more effectively.
Distributed eLearning Solution Implementation Ph II D52162EL	To continue to implement a system that allows Oakland County Health & Human Services Department and Human Resources staff to create and distribute online training regarding policy, procedures, requirements, and strategic plan efforts so that the system will allow participants to attend training as well as be tracked for compliance and documentation.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
Economic Development Event Registration Solution D13191ER	To obtain an Event Promotion, Registration, Management and Payment processing system so that Economic Development can utilize a branded, flexible registration process that meets Legal and Terms of Service (TOS) requirements and IT security standards.
Economic Development Salesforce Enhancements (2023-24) D13191SF	To enhance Economic Development's Salesforce instance with customizations, integrations, and other application development, so that user adoption is increased, and reporting metrics, intake process, and outreach can become more efficient and standardized.
Economic Development Site Selection Website PRJ00110	To enable Site Selectors to connect with Oakland County Business Representatives through a web application so that they can find specific Oakland County commercial or industrial site locations in a way that is on par with other government or non-profit Economic Development organizations.
Economic Development Website Redesign DE3191WB	To redesign the Advantage Oakland website so that it is easier for the residents, community leaders and businesses to find help and programs that apply to their needs.
Emergency Management Security Network - Phase 1 TP2110SN	To implement an infrastructure improvement project that will update the Building Safety network so that it will be migrated to the IT network.
Emergency Management Security Network - Phase 2 TP4110SN	To implement an infrastructure improvement project that will update the Building Safety network so that it will be migrated to the IT network.
Employee Engagement Budget DE3182EE	To establish an Employee Engagement budget for the IT Leadership Group so that hours may be allocated to enhance & support the County's internal communication technologies.
FHCM & HCM Archival Solution for PS Data DA1151PS Completed	To determine and implement an archiving solution that can be utilized for the HCM and FHCM data so that select HR and Fiscal staff can view and extract legacy data.
FHCM & HCM Archival Solution for PS Data - Implementation DA2151PS	To implement an archiving solution that can be utilized for the HCM and FHCM data so that select HR and Fiscal staff can view and extract legacy data.
FHCM Enterprise Enhancements 2023-2024 DA3151FC	To implement enterprise enhancements for the FHCM program for human resource management, payroll/time-tracking, fiscal management, banking, procurement, and various reporting/publication needs so that efficiencies can be gained in the management of these Countywide activities.
FHCM Remaining ETC DA0151RE	To implement the selected Financial and Human Capital Management product so that it aligns more closely with business needs and continues to evolve with the latest infrastructure, security, and technology needs of Oakland County.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
FHCM Roadmap Implementations DA2151RI Completed	To identify, develop and test Financial integrations and modules with impacted financial departments as part of the FHCM Implementation program so that Financial transaction and workflow efficiencies are achieved.
FHCM WRC CAMS Workday Integration DA1151WC Completed	To replace the existing CAMS WRC PeopleSoft Integration with the Workday Application integration so that WRC staff can efficiently complete work orders in CAMS and Fiscal can manage their work order costs and reporting in Workday
Finance/Admin Enhancement Budgets DJ2040EB	To establish an Enhancement Budget so that additional value can be obtained from the Finance/Admin Leadership Group systems.
Finance/Admin Sizing Budget DJ2040SB	Finance/Admin Sizing Budget
HIPAA Enhancement Budget 2023-24 DE3182HE	HIPAA Program Enhancement Budget 2023-24
HR Applicant/Recruiting Software Replacement DA2154AR	To replace the current applicant/recruiting software with a single platform to post jobs, find candidates, accept applications, schedule interviews, track applicants, data analytics, reporting, reference checking and exit surveys so that efficiencies can be gained by in a single solution which integrates with the current HRIS system
HR Internet Redesign DE3151IR	To improve the HR internet page so that internal and external users are able to locate HR related information in a more user-friendly manner using the latest technology and best practices.
HR Intranet/Telegraph Redesign DE3151IT	To re-design the HR intranet site so that Oakland County can continue to provide a user-friendly intranet for employee communications using the latest technology and best practices.
HR Retirement 1099-R Processing DA2155RP Completed	To implement a solution that will create, print and e-file IRS Form 1099-R so that efficiencies can be gained by integrating with the current HRIS system and eFiling with the IRS
Health Division EMR Referral Integration Solution D52161RS	To implement a solution that interfaces with all the different EMR systems used by Oakland County Health Division and their community service provider partners to electronically exchange client referral data among the different EMR systems so that there is interoperability and secure connectivity to eliminate a paper-based process.
Marketing Automation Application Implementation DE3120MA	To source and implement a Marketing Automation (MA) tool so that the Department of Public Communications (DPC) can manage the full content lifecycle for communications and community engagement.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
MyInsight Implementation D88182MI Completed	To implement the latest version of MyInsight so that workflow efficiencies and improvements can be gained for Health Division staff and the current version of Insight can be retired to ensure the most secure platform available is online for patient information management.
Physical Records Management System DJ0138PR Completed	To replace the end-of-life OmniRIM application with a supported application so that off-site storage inventory can be tracked and maintained efficiently and securely.
Point of Sale Terminal Replacement RFP DJ1212TR	To select a vendor to replace the current point of sale (POS) terminals across the County with configurable POS terminals that can integrate via as standard application interface with backend County systems, so that the deployment, maintenance, and updating of the POS terminals is flexible and efficient.
Public Communications CRM Implementation DE2120CD Completed	To source and implement a customer relationship management database so that the Department of Public Communications can optimize their community engagement and gain efficiencies in casework management.
Public Information Officer Portal DE3120PI	To create a public communications portal so that Public Information Officers can be identified quickly and vital communications can be distributed during an emergency and other risk events.
Treasury Bank Restructuring PRJ00033	The Treasurer's Office will be transitioning bank accounts to a new primary Financial Institution. Current bank accounts at PNC Bank will be transitioned to either Huntington Bank, JP Morgan, or Flagstar. Some bank accounts currently held at Huntington Bank will also transition to JP Morgan. Current implementation timeline is kick off on 3/1/24 and complete transition by end of the year. Part of the transition will be to innovate and develop more efficient use of technology with our banking partners and potentially use new integrations with Workday to support these banking changes
Vehicle Operations Garage System Migration DJ2142VO Completed	To migrate the existing on-premises version of the Faster to the cloud-based, SaaS solution, so that the Vehicle Operations staff can more efficiently process vehicle requests, streamline the vehicle maintenance tracking process as well as report on and monitor key performance indicators.
Veterans - Client Services Data Tracking & Reporting DJ2194TR	To implement a solution to replace the current State of Michigan VetraSpec solution as well as provide more efficiently track client services provided by Veterans Services to Oakland County veterans, so that Veterans Services is able to eliminate the cost increases related to using the State's version of VetraSpec, gain efficiencies with technology enhancements as well reduce the time and effort to provide data required for reporting (i.e., grant reporting, key performance indicators (KPI), etc.) can be reduced.

Project Goal Summary

Project Name	Project Goal
Internal Services	
2023-2024 PPM Modern Foundation DH3181MF Completed	To configure and support the migration of Clarity Classic to Clarity Modern User (MUX) Interface and simplify the project 'Idea' Demand Management and Intake Process.
ARP - IT Funded Initiatives 2023-2024 DH3181AR	To establish an American Recovery Plan Budget so that hours may be utilized for ARP initiatives.
Account Services Application Migration DJ3182AS	To migrate the current Account Services functionality into the myG2G application so that we can reduce the County's technical debt, bring the code features up to the latest development standards as well as provide a one-stop-shop for departments managing e-Commerce-related transactions and an enhanced end-user experience for internal (i.e., Departments, Service Center) and external users (i.e., CVTs and the public).
Application Development Program Budget DE3182AD	To improve and refine the development lifecycle standards so that the requirements, development, and testing processes continue to be standardized resulting in more efficient services to Oakland County.
G2GCS Program DJ2182PM	To manage and provide oversight of various projects for G2G Cloud Solutions, so that new technology and/or processes can be leveraged to gain efficiencies for current customers, as well as support staff, for G2G Cloud Solutions systems.
IT Department Initiatives DH2181DI	To establish a budget so that additional value can be obtained from IT Department Initiatives.
IT HR / Fiscal Services Initiatives DH2010HR	To establish a budget so that additional value can be obtained from IT HR / Fiscal Services Initiatives.
IT Service Agreements Budget TU2186SA	To establish a budget so that additional value can be obtained from IT Service Agreements.
Internal Services Enhancement Budgets DR2040EB	To establish an Enhancement Budget so that additional value can be obtained from the Internal Services Leadership Group systems.
Internal Services Sizing Budget DR2040SB	Internal Services Sizing Budget
M365 - MS Teams Organizational Implementation DE1182TE Completed	To implement MS Teams so that Oakland County IT can replace Skype for Business Online and expand the value and recognize investment with Office 365.
O365 Change Order Services T74186CO	O365 Change Order Services
O365 Enhancement Budget TT2186EB	To establish an Enhancement Budget so that additional value can be obtained from O365 applications.

Project Goal Summary

Project Name	Project Goal
Internal Services	
O365 File Share End User Adoption TT2186FS Completed	To drive end user adoption of Microsoft 365 (M365) applications by encouraging migration of applicable existing files stored on file share locations so that Oakland County IT can expand the value and recognize investment with M365 and reduce file share storage usage.
O365 Program 2023-2024 TT2186OP	To implement additional integrations and features within the Microsoft 365 (M365) suite for County users so that Oakland County IT can expand the value and recognize investment with M365.
O365 Program Management TT2186PM	To manage resources, tasks, and budget for the O365 Program so that communication within the county and with the vendors is consistent and complete as well, as delivering the O365 Program on time and on budget.
PCI Enhancement Budget DJ2182EB	To establish an Enhancement Budget so that additional value can be obtained from the PCI system.
PPM Automation DH3181MA Completed	To configure Clarity PPM to simplify and automate the 'Idea' Demand Management and Change Management workflows, including streamlining ROI document and T-Shirt Sizing. Continue streamlining processes for Annual Operating Plan, Project Stage Gating and Phases to enable enhanced Status Reporting. Phase 2 - Automate
PPM Continuous Improvement PRJ00016	Phase 3 PPM Transformation: Continue streamlining PM processes supporting Annual Operating Plans, Project Portfolio Management, Resource/Staffing plans and Reporting.
Project Management Program 2023-24 DH2181PD	To establish a Project Management Budget so that hours may be utilized for Project Management development initiatives leveraging new Clarity functionality to gain improved efficiency in Project Management.
SC Communications Change Order Services DR2181CO	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Service Center Application Replacement DR1181SR	To replace the current Service Center application so that the application has an improved user interface, has more robust support and enhancements by the vendor, is easier to upgrade and is better able to support cost-effective implementation of a broader range of Information Technology Service Management (ITSM) functions such as configuration management, asset management, and end-user self-service.
Service Center Application Replacement - RFP DR1181RP	To issue and RFP and select a vendor for a replacement IT Service Management product so that an accurate cost estimate can be developed and funding can be obtained for licensing and implementation.

Project Goal Summary

Project Name	Project Goal
Internal Services	
Service Center Program 2023-2024 DR2181SP	To implement improvements for Incident, Change, and Problem Management so that OCIT Service Center utilizes ITIL best practices. This includes updating the Incident and Problem Management processes to include matching to CIs and adding new Change Types to better identify, act, and report on Change Requests.
eCommerce Platform - RFP DJ2182PS	To provide a solution that will provide payment processing services, so that Oakland County's cost of ownership and technological overhead can be reduced. Provide customers with more efficient and flexible methods for purchasing products/services and making payments.
eCommerce Service Fee Compliance DJ2182SF Completed	To change the naming convention, of transaction processing fees from Enhanced Access Fee (EAF) to Service Fee and separate the processing of Oakland County (County) credit card transactions between products cost and service fees between different Merchant Identification numbers (MIDs), so that County credit card fees and nomenclature align with credit card Service Fee rules and State of Michigan Enhanced Access to Public Record Act.
eGovernment Program Development DE3182PD	To establish an eGovernment Program Development Budget so that hours may be allocated in support of eGovernment goals and objectives.

Project Goal Summary

Project Name	Project Goal
Land Systems	
AAT Mandate Program Budget 2023-2024 D93125MB	To update the Equalization and Treasurer applications with State or County mandated legislative changes, so that State and County reporting deadlines are met.
Accela Foods Implementation D52162AI	To configure and implement the foods licensing and inspection program in Accela so that the Sanitarians can perform and track their inspections in a consolidated system for all Environmental Health activities.
BS&A Development Budget 2023-2024 D93182DB	To implement enterprise enhancements and apply BS&A database processes, so that new application functionality can be leveraged to gain efficiency in the Equalization, Treasurer and Local Municipality Offices and databases are created for the 2023 & 2024 assessment and tax calendar years.
CAMS Enterprise Enhancements 2023-2024 D13182CE	To implement enterprise enhancements for the CAMS initiative for asset management, permit management, and citizen requests/complaints Countywide, so that efficiencies can be gained in the support and maintenance of the system and enterprise enhancements can be implemented.
Citizen Engagement Budget - Land LG DE3182CL	To establish a Citizen Engagement budget for the Land Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
EH Enterprise Imp - Accela Implementation D98162AI Completed	To implement an enterprise solution for the Wells, Well log, Labs, and Pools programs so that independent health applications can be replaced and data can be easily accessed between programs.
Equalization BOR Replacement D93125BR	To create a Web-based scheduling system for the Board of Review (BOR) process so that multiple users can schedule appointments simultaneously.
Equalization LAMS Photo Automation D91125PH	To automatically load appraiser photos to the Land Address Management System (LAMS), so that the current manual work flow can be eliminated.
Equalization LAMS Property Split Workflow D93125PS	To create an electronic property split workflow application for Assessors to submit property splits to the Oakland County Land Description Department so that forms/documentation submitted, notifications and parcel creation status can be tracked.
FM CAMS Enhancements 2023-2024 D13147CE Completed	To expand the use of the existing CAMS system for Facilities Management(FM) so that additional information can be standardized, collected, and reported on from a central location.
FM GIS Indoors D12148GI Completed	To implement an automated solution to convert CAD data to GIS data so that Facilities Management staff can easily and accurately report on department space allocations, streamline their data maintenance workflow and provide up to date GIS applications & dashboards to support building maintenance throughout the county campus.

Project Goal Summary

Project Name	Project Goal
Land Systems	
FM GIS Indoors Implementation D13148II Completed	To implement an automated solution to convert CAD data to GIS data so that Facilities Management staff can easily and accurately report on department space allocations, streamline their data maintenance workflow and provide up to date GIS applications & dashboards to support building maintenance throughout the county campus.
FMO Replace BMS Phase 4 D13147BM	To continue to implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
FPE Resource Planning System D13148RP	To implement a resource allocation system so that Facilities Planning & Engineering can more easily and accurately perform resource planning and reporting.
GIS Enterprise Program (2023-24) D13182GB	To provide a progressive, location-based solution so that informed decision making is promoted, citizen services are improved, and collaboration across all levels of government is encouraged.
GIS Indoors Implementation Program PRJ00082	Use Facilities, Planning and Engineering's GIS Indoors data to create new maps, apps, reports and dashboards to be used by Facilities Management staff, county departments and the public.
LAMS Rewrite Phase 4 D90182L4	To re-write the front end of the Land Address Management System (LAMS) using current versal template, so that the maintenance and management of existing land and address data can be performed with increased efficiency.
Land Enhancement Budgets D92040EB	To establish an Enhancement Budget so that additional value can be obtained from the Land Leadership Group systems
Land Sizing Budget D92040SB	Land Sizing Budget
Municipal Services IT Program 2023-2024 TP3186MI	To explore the potential opportunity for collaboration and partnership between local municipalities and Oakland County Information Technology so that government services can be provided more efficiently to the public.
OCHD Mandate Program Budget 2023-2024 D52162MP	To establish an OCHD E-Health and Accela Mandate Application Development Budget so that hours may be utilized for E-Health and Accela development projects and application enhancements relating to mandates, to gain efficiency in the Health Division business process.
OCIA Lease Management Application D51137LR Completed	To replace the current airport and hangar management application and add new functionalities so that it is modernized, standardized to the current IT standards and the current system limitations will be eliminated and labor savings will be realized.
Property Gateway Invoicing Enhancements DJ2182PG Completed	To improve Property Gateway and Survey Oakland invoicing and payment features connected to Access Oakland accounts, so that manual effort is reduced for invoicing.

Project Goal Summary

Project Name	Project Goal
Land Systems	
RCOC Traffic Signal Management 2023-2024 D13182RT	To replace the existing MS2 traffic signal management application so that RCOC staff can more easily manage their traffic signal inventory.
Register of Deeds Land Records Replacement RFP PRJ00071	To assist Register of Deeds in performing a Request for Proposal (RFP) and a competitive bid process so that a vendor will be selected to provide a software application platform to support OC's deed registration process.
WRC Cross Connection D53611CC	To rebid and possibly implement an updated solution for administering the Cross Connection (CC) so that WRC will be in accordance with the Michigan Department of Environmental Quality (MDEQ) and the State of Michigan Public Act 399, 1976 Rule #325.11401 through Rule #325.11407 of the Administrative Code.
WRC Development Budget 2023-2024 D52611DB	To establish a Development Budget so that new technology can be leveraged to gain efficiency in the Water Resources Commissioner's office.
WRC Legacy App Rewrite Phase 2 D52611DR Completed	To rewrite 2 applications developed by the WRC in the 1990s and early 2000s so that they run in a modern environment, are easier to support, and allow WRC to accomplish their work more efficiently.
WRC Northstar Replacement Phase 2 D52611N2	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Workday, and allow WRC Billing to offer more payment options to their customers.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
ACD/AA Program Budget TT2186AD	To develop and implement enterprise enhancements for the ACD (Automated Call Distribution) and Auto Attendant systems so that efficiencies can be gained in the support and maintenance of the system and enhancements can be implemented.
ARP - Remote Work 2 TN2186R2 Completed	To continue providing county-issued equipment, so that County workers can work remotely in response to the pandemic.
ARP - Remote Work 3 TN3186R3 Completed	To continue providing county-issued equipment and vendor supplied solutions, so that County workers can work virtually with others in a hybrid work environment.
Antivirus Replacement - MDR Contract Set Up and Impl Planning PRJ00056	Project to complete contract negotiations with selected vendor to replace the current Antivirus solution and plan implementation.
Antivirus Replacement - Program TS2186AP	To implement a replacement for the current Antivirus solution so that end-point security is improved.
Antivirus Replacement - RFP TS2186AV Completed	To issue an RFP for the implementation of a replacement for the current Antivirus solution so that end-point security is improved.
Building Program 2023-24 TP2186BP	To provide necessary IT services required by building relocation and renovation projects, as well as individual IT customer relocations, so that FM&O, CLEMIS, and CVT project objectives are met.
CTO Technology Planning TT2186CT	To continue the attention on the strategic direction of IT through the CTO Technology Planning for OC so that the County can bring its focus to special research as needs arise.
Cloud Program TT2186CP	To continue the improvement, strategic execution and delivery of the Oakland County Cloud environment so that the county can achieve productivity utilizing the Cloud environment.
Cloud RFP - Initial TT0186CR Completed	To evaluate and select new vendor for vendor managed AWS Services contract so that Oakland County can continue utilizing Amazon Web Services as its cloud provider.
Customer Change Order Services TN3186CO	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Data Center Colocation RFP TN2186CR Completed	To evaluate and select a vendor for a physical colocation data center services so that Oakland County will continue to have a redundant data center location.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Data Center Operations Implementation TN2186DI	To implement a Data Operations Center solution so that IT can improve and streamline monitoring and management of the network infrastructure, associated nodes and services. Additionally, implement system intelligence to produce automated responses based on the type of issue or outage that's seen by the NOC solution.
Enterprise Architecture Program TT2186EA	To continue the improvement, strategic execution and delivery of IT, through the Enterprise Architecture Program for Oakland County so that county can achieve greater productivity through increased efficiency and effectiveness.
File Share Services Improvement T62186FS	To identify and implement a new file share solution while maintaining the current user experience so to improve resilience, recoverability, supportability, and manageability of the File Share service.
IAM Citrix Phase I-Analysis & Design TT2186CC Completed	To conduct analysis and design a proof of concept for the Okta integration with the Citrix system so that the Identity Access Management ("IAM") standardized solution integration efforts can be determined for authenticating users for the Citrix applications.
IAM Expansion Budget TT0186IE	To integrate Oakland County applications with the enterprise Identity Access Management ("IAM") solution so that Oakland County will have a comprehensive mechanism for providing access to Oakland County's systems and services that will increase the security of the identities for employees, citizens, and partners.
IAM Innovation Program Budget TT2186IA	To provide a program so that Identity and Access Management (IAM) efforts can provide upgrading ability and implement new features for the Oakland County's IAM system.
IT Infrastructure Modernization T62186IM	To procure, implement, and migrate to a modern storage, compute, and network infrastructure, so that legacy hardware can be decommissioned.
IT Infrastructure Modernization PH5- Network Refresh Implementation PRJ00024	To fully implement all new network (CISCO) infrastructure, replacing legacy and EOL infrastructure so that the network environment continues to be supported and stabilized.
IT Infrastructure Modernization-PH1 T62186P1 Completed	To select on-premises storage and network providers via competitive bid, develop a detailed cost analysis and initial design for delivering new data center infrastructure, so that modern storage and network equipment can be procured to replace legacy systems.
IT Infrastructure Modernization-PH2 T62186P2 Completed	To deploy an interim solution for delivering new data center storage and compute infrastructure, so that legacy storage and compute equipment can be retired, capacity increased, and a full network redesign can be architected.
IT Infrastructure Modernization-PH3 T62186P3 Completed	To fully execute a contract and architectural redesign for delivering new networking infrastructure, so that the end of life and out of support legacy network equipment can be retired.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
IT Infrastructure Modernization-PH4 T62186P4	To migrate all applications and systems to the new storage and compute infrastructure, so that legacy storage and compute equipment can be retired and capacity can be scalable with high availability and minimal to no interruption with services during maintenance.
IoT Services Network TP3186IT	To implement an Internet of Things services (IoT) network on existing wireless and wired infrastructure so that County departments can deploy IoT devices in a secured, approved configuration.
Legacy Copper Services Transition Strategy TP3186LC	To create a strategy and communicate to stakeholders regarding accelerated costs of maintaining legacy copper services so that communication costs and service risks can be reduced.
Network Services Change Order Services TP3186CH	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
OS Management & Patch Optimization T62186PM	To identify a solution and options so that the Server Administration can optimize processes and procedures for inventorying, managing, and reporting on deployed servers.
Oaknet Fiber Physical Plant Feasibility Study TP3186OF	To conduct feasibility study to determine sustainability of physical plant regarding burying existing aerial fiber links so that costs and risks are defined.
Papercut Implementation TN9186PI Completed	To implement the Papercut application replacing unsupported Managed Print Services software so that Oakland County can continue using the print/fax/scan function on all Multi-Function Devices (MFD).
Printer Fleet Management TN2186PF	To manage Oakland County printer fleet under a single management platform so that significant reduction of operational hours can be realized.
Server Admin Change Order Services T63186CO	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
TSN Sizing Budget TP2040SB	TSN Sizing Budget
Technical Systems & Networking Enhancement Budgets T32040EB	To establish an Enhancement Budget so that additional value can be obtained from the Technical Systems & Networking systems.
UCC Voice Change Order Services TP3186CO	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
UCC2 - MDSL Connect Integration DR1181CI	To implement modifications to the MDSL Connect application so that existing process can be converted from the PBX telephone model to the new UCC VoIP model.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
UCC2 - Program Management TP8186PM Completed	To manage resources, tasks, and budget for the UCC Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the UCC Program on time and on budget.
UCC2 - VOIP Phase 4 TP2186P4 Completed	To implement a Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VOIP Phase 5 TP3186P5 Completed	To implement a Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VOIP Phase 6 TP3186P6	To implement a Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - Wi-Fi Expansion Group B TP1186GB Completed	To implement a new Wi-Fi system so that it provides enhanced security, faster connectivity, and a public and private wireless network.
Universal Threat Management Replacement TP0186FW Completed	To replace the internal and external threat management systems so that data security is maintained and improved.
VOIP Data Management Strategy TP3186VM	To implement a data management strategy for VOIP Services that automates moves, changes, adds and deletes of phone profiles so that manual processes are reduced.
Visibility Services Implementation TP3186VS	To implement Cisco Thousand Eye services on existing wireless and wired transport services so that improved incident response, capacity planning and reliability is achieved.
VoIP Replacement - RFP TP3186VR	To issue a Request for Proposal (RFP) in order to identify, evaluate and select a vendor to provide professional services expertise for the existing UCC system.
Workstation Build Role Establishment TN2186WB	To establish department job roles in relation to software so that Workstation Services can automate deployment of workstation builds, creating a faster deployment turn around for customers.
Workstation Enhancements TN3186WE Completed	To provide solid state drives and additional RAM to workstations, so that County workstations can sustain additional functionalities brought on by a hybrid work environment and increased security demands.
Workstation Rationalization TN2186WK	To rationalize workstation fleet so that Oakland County can reduce capital, operational, and licensing costs.