

Project Goal Summary

Project Name	Project Goal
CLEMIS	
AFIS Store & Forward D49183AF Completed	To provide law enforcement officers with improved biometric technologies so that offender information can be more easily collected, stored and utilized.
Add replication Mugshot Database using DataGuard D49183MG	To provide infrastructure redundancy to the CLEMIS mugshot application so that law enforcement officers have continuous access to information in that application.
BO Reports Enhancement Budget D49183E3 Completed	BO Reports Enhancement Budget
CAD Enhancement Budget DF9183E2 Completed	CAD Enhancement Budget
CFIRS Enhancement Budget D49183E1 Completed	FRMS/CFIRS Enhancement Budget
CFIRS Mobile Pages D49183MO	To develop a mobile solution so that CLEMIS fire agencies would be able to review and enter data for Inspections/Occupancies, Hydrants, Vehicles, and Equipment into CFIRS, while on a call or at a scheduled activity/event.
CLEAR Enhancement Budget DF9183E4 Completed	CLEAR Enhancement Budget
CLEMIS Agency Administration DF9183AA	To develop and implement a new CLEMIS Agency Administration application so that the current application can be upgraded and rewritten to utilize newer technologies to be robust, scalable, and to meet the needs of CLEMIS administrator users.
CLEMIS Bio Facial Recognition Replacement D49183FR Completed	To upgrade the current facial recognition application so that the technology is up-to-date and will provide significantly improved facial recognition accuracy and functionality for the CLEMIS Members.
CLEMIS CAD Central Dispatch DF6183DI Completed	To develop a Central Dispatch CAD module so that the CAD system will support the comprehensive and efficient management and tactical deployment of public safety resources from multiple agencies for incidents.
CLEMIS CAD Central Dispatch Deployment DF0183DI	To develop a Central Dispatch CAD module so that the CAD system will support the comprehensive and efficient management and tactical deployment of public safety resources from multiple agencies for incidents.
CLEMIS CAD Enhancement Funded Program Remaining ETC DF8183CE Completed	CLEMIS CAD Enhancement Funded Program Remaining ETC

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CLEMIS CAD Enhancement Program DF9183PM Completed	To enhance the Computer Aided Dispatch (CAD) system for CLEMIS law enforcement agencies so that resources can be dispatched and records can be maintained and shared in a more efficient manner.
CLEMIS Citations Conversion Program DF9183CV	To convert the CLEMIS Citations system from MS SQL to Oracle so that the CLEMIS Citation system will be on the same platform as CLEAR permitting easier and more streamlined system administration and improved data sharing among the other CLEMIS reporting applications.
CLEMIS Enhancement Budgets D49010EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS systems.
CLEMIS Jail Management Program DG9183PG Completed	To implement a new Jail Management System (JMS) so that JMS can be upgraded to utilize newer technologies in order to be robust, scalable, and to meet the needs of its CLEMIS participants.
CLEMIS Jail Management System Initial Release DG9183JS Completed	To work with the vendor on designing and building the system for a small jail so that a new offering can be realized for CLEMIS membership.
CLEMIS Jail Management System Phase 1 DG9183J1	To implement a new Jail Management System (JMS) so that JMS can be upgraded to utilize newer technologies to be robust, scalable, and meet the needs of its CLEMIS participants.
CLEMIS Jail Management System RFP DG9183JR Completed	To issue a Request for Proposal to identify, evaluate, and select a vendor product to replace the Jail Management System (JMS) so that the program can be robust, scalable, and meet the needs of the CLEMIS participants.
CLEMIS MDC Program D48183MP Completed	CLEMIS MDC Program
CLEMIS MDC Security Patching D49183MP Completed	To ensure that every MDC that touches the CLEMIS network is up to date with the latest OS and vulnerability patches so that the MDCs can operate efficiently, full capacity, and to be scalable.
CLEMIS Michigan Indigent Defense Commission DG7183MI	To ensure that Oakland County's video arraignment system can accommodate the State of Michigan's MIDC mandate such that a defense counsel can be provided to indigent defendants pre-arraignment.
CLEMIS New Agency Deployment Budget DF9183T2 Completed	To perform demos, training, deployment and support activities required to implement new member agencies so that they will be using and contributing to the shared database.
CLEMIS New Site Implementation Budget TP9186IB Completed	CLEMIS New Site Implementation Budget

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CLEMIS SEP Enhancements D48183CE Completed	To establish a budget so that system weaknesses identified for the CLEMIS systems are mitigated.
CLEMIS Sizing Budget DF9183SB Completed	CLEMIS Sizing Budget
CLEMIS Windows 10 Upgrade D40183WT Completed	To ensure that each MDC, CAD, and Mugshot system that touches the CLEMIS network is up to date with the latest OS so that these devices can operate efficiently, full capacity, and to be scalable.
CLM - Leased Line Replacement - CAD Sites D48183CS Completed	To determine and implement the technologies and related costs to replace end of life leased communication services, so that agencies will continue to have connectivity.
CLM-DataCntrOpt-Implement DF7183HA Completed	To procure infrastructure and implement modifications that will optimize the CLEMIS systems and networking at the IT and colocation data centers so that the CLEMIS infrastructure aligns to IT standards and augments business continuity, high availability, redundancy, security, and compliancy.
Citizen Engagement Budget - CLEMIS LG DE9183CM Completed	To establish a Citizen Engagement budget for the CLEMIS Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
FRMS Rewrite - Inspections D47183OC Completed	To develop a comprehensive Fire Records Management System (FRMS) so that the application provides reliable and efficient reporting, hazard planning and response to better serve the public safety needs of our communities.
FirstNet EB DR9431EB Completed	FirstNet EB
Incident Notification System (INS) Rewrite DF9183IN Completed	To provide law enforcement officers with an alternate method for receiving a CAD notifications so that officers can be more informed of the situation they are dispatched to.
Inmate Locator Replacement DG0433IA Completed	To rewrite the Sheriff Office public Inmate Locator website application so that additional query and reporting options are available, inmate data is updated in real time directly from IMAC LITE and can fit into the suite of CLEMIS offerings for all CLEMIS agencies when ready.
LEIN - Core Expansion D49183TU	To expand the multi bridge infrastructure so that the LEIN software can accommodate an increase in its user base.
OCSO CCTV Storage DG9183TV	To increase storage and redundancy of the CCTV system by utilizing the AWS Cloud so that video can be retained and extracted for a period of forty-two months.

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CLEMIS	
OCSO Helicopter Video 2020 DG0181HP	To install a Helicopter Video Link Download Turn-Key Solution so that the Oakland County Sheriff's Office can produce and retain Helicopter video files for internal distribution from the two OCSO Aviation Unit Helicopters.
OCSO Jail Visit Bridge Repl D46431JV Completed	To implement a replacement solution for the current Jail Video Visitation Bridge so that the Jail Visitation system can continue to meet County technical and security standards.

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Project Name	Project Goal
CLEMIS - Radio	
CLEMIS Radio Enhancement Budget DL9183EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS Radio system.
CLEMIS Radio Replacement 2021-2022 DL1183RC	CLEMIS Radio Replacement 2021-2022
Children's Village Radio System Replacement DL9183CV	To replace the current Children's Village Radio System so that the radios and equipment will be supportable, enhanced radio coverage throughout Oakland County achieved as well as taking advantage of technological advancements of the last decade.
OAKWIN Radio System Enhancement - DDR DL9183DD Completed	To complete the Detailed Design Review documentation and finalize contract agreements so that continuous efforts can be made to implement the new P25 Radio System.
OAKWIN Radio System Enhancement - Ph3 DL9183P3	To complete the next phase of work necessary under the CLEMIS Radio Replacement Program so that continuous efforts can be made to fully implement a new public safety radio simulcast system.
OAKWIN Radio System Enhancement - Phase 2 DL9183P2	To complete the next phase of work necessary under the CLEMIS Radio Replacement Program so that continuous efforts can be made to fully implement a new public safety radio simulcast system.
OAKWIN Radio System Enhancement - RFP DL7183RP Completed	To issue an RFP to replace the current the current radio communication to Public Safety and governmental users so that the equipment will be supported as well as taking advantage of technological advancements of the last decade and allowing support of Next Generation NG911.
T2911 DL9183NG	To expand the existing SMS text-to-911 capability currently at the Sheriff PSAP to all other Oakland County PSAPs, and to enable real time text-to-911 so that Oakland County emergency services and Public Safety Answering Points (PSAPs) can support the needs of the people of Oakland County for a real-time text-to-911 system.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Animal Control OPLS Replacement D99178PL	To implement a new Online Pet Licensing System (OPLS) and integrate with PAWS application so that OPLS meets the County's current technical and security standards and provides better user experience.
CMO Case Evaluation Rewrite DB9312CE	To provide additional functionality to improve efficiency so that scheduling, tracking, and notifications for case evaluations are enhanced for the case management office.
CStar Form Data Integration Analysis DB9174DI	To develop data integration into the CStar application forms so that forms are pre-populated instead of requiring manual and duplicate entry of forms data elements related to Community Correction programs.
Case Management System Evaluation DB9212CS	To evaluate options to replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully-functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Children's Village Case Management System D56165CM Completed	To implement a new Case Management System so that current system limitations for Approval Process, Notification Process, and Reports will be eliminated and labor savings will be realized
Circuit Court Judge Switch 2019 DB9314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit Court Judge Switch 2020 DB0314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Citizen Engagement Budget - Courts LG DE9182CC Completed	To establish a Citizen Engagement budget for the Courts Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Courts Justice Administration Enhancement Budgets DB9010EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Courts Leadership Groups systems.
Courts Sizing Budget DB9182SB Completed	Courts Sizing Budget
Courts Website Redesign DE8312CC Completed	To standardize all web applications and convert oakgov.com/courts to new v2 fire template so that development and maintenance of the site is reduced.
Data Warehouse Expansion DB9312DW	To expand the use of the Data Warehouse to include Juvenile case data so that reporting is available to the Circuit and Probate Courts.

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Courts Justice Administration	
Document Certification Process DB9212DC	To improve the process for certifying and delivering documents ordered online from the County Clerk's Office so that documents are secure and verified from Oakland County.
FOC Security Audit DB7314SA Completed	To coordinate a mandatory security audit of current FOC and Prosecutor systems so that Oakland County meets the minimum requirements set forth by the State of Michigan and included in the IV-D Memorandum 2017-011 issued by the Department of Health and Human Services.
Imaging GovCloud Migration DB9182GM	To migrate Laserfiche applications from the AWS Commercial cloud to the AWS GovCloud so that CJIS data will reside in a secure CJIS environment.
Imaging Program - Clerk Vitals DB7182CV Completed	To migrate vital records maintained by the County Clerk from the OakDocs image repository to a new electronic document management system so that existing applications and tools that currently access Vital records on OakDocs can access them in the new electronic repository.
Imaging Program - Clerk, Circuit and FOC Migration DB7182CT	To gather requirements and migrate the circuit court, clerk, and the friend of court into Laserfiche so that the leverage of new technologies for document management, workflow, form generation and increased efficiency of the Court business.
Imaging Program - Common Components Phase II DB6182C1 Completed	To develop common components used by all customers so that the County Laserfiche Platform will leverage the toolset for consistency of user interface and efficient customer implementation conversions.
Imaging Program - FS Payroll Imaging Enhancement DB7182FS	Develop Laserfiche Imaging Solution for Fiscal/Payroll
Imaging Program - Health Document Management System DB7182HD Completed	To import Health Department documents directly into Laserfiche utilizing Laserfiche's import process, without the use of Kofax, so that the Health Department can maintain electronic copies of historical and future documents.
Imaging Program - Human Resources Migration DB7182HR Completed	To migrate Human Resource records maintained by Human Resources from the OakDocs image repository to a new electronic document management system so that existing applications and tools that currently access Human Resource records on OakDocs can access them in the new electronic repository.
Imaging Program - Integrate Imaging into CStar DB7182IC	Develop interfaces to Laserfiche into CStar
Imaging Program - Kofax Upgrade DB7182KU Completed	Upgrade of the existing Kofax platform to next version

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Courts Justice Administration	
Imaging Program - Medical Examiner Imaging Solution DB7182ME	To migrate Medical Examiner records maintained by Medical Examiner from the current Medical Examiner repositories to a new electronic document management system.
Imaging Program - Prosecutor Implementation DB7182PI	Imaging Program's Prosecutor Implementation of the Laserfiche Program
Imaging Program Management DB6312PM	To manage resources, tasks, and budget for the Imaging Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the Imaging Program on time and on budget.
Imaging Program Remaining ETC DB8312RE Completed	Imaging Program Remaining ETC 2019-2020
JOS Replacement DB9312JR Completed	To replace the current Judgment of Sentence (JOS) legacy program so that the overall user experience improves and requires less manual intervention from I.T.
Judicial Dashboard Reporting DB9312DR	To combine data from multiple systems and present in a dashboard so that hearing officers can make decisions without having to access data from multiple systems during the decision-making process.
Mandates EB DB9120EB Completed	To establish a Courts Mandate Enhancement Budget so that hours may be utilized for Courts related development projects and application enhancements relating to mandates, to gain efficiency in the Courts business process.
Michigan Indigent Defense Commission (Courts) DB0312MI Completed	To modify existing court systems so that Oakland County is working toward compliance with MIDC requirements as mandated.
OCME Replacement Solution DJ8176RP	To identify, evaluate, select and implement a vendor product to replace the Oakland County Medical Examiner application so that productivity can be increased and efficiency can be gained through shared data input and the output of various statistical reports.
OakDocs Enterprise Enhancements DB9182OE	To implement enterprise enhancements to the OakDocs system so that workflow and document management are more streamlined and efficient.
PAWS Address Validation and Maintenance Screens D99178AV Completed	To replace the Trillium address validation with LAMS validation for the PAWS application and enhance maintenance screens so that AC staffs and CVT's can validate addresses using site address instead of postal address and can have better administrative capabilities.
Pay Ticket Rewrite DB9321PS Completed	To rewrite the online payment ticket system for the 52nd District so that payments are posted real-time to JIS (instead of batch processing), and the reconciliation process is automated.

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Courts Justice Administration	
Prosecutors GIF and Warrants Study DB9413GW Completed	To conduct a gap analysis between the Warrants Application and Imaging System implementation so that a plan can be made to migrate any remaining functionality to a new or existing system.
eFiling for District Courts DB9321TF Completed	To support the implementation of the statewide e-Filing system sponsored by the State Court Administrative Office (SCAO) so that District Courts can E-file documents in any Michigan Court.
eFiling for District Courts 21-22 DB1321TF	To support the implementation of the statewide e-Filing system sponsored by the State Court Administrative Office (SCAO) so that District Courts can E-file documents in any Michigan Court.
eService Center Payment System DB9212PS	To provide the ability for citizens and attorneys to purchase court records via a web application on site, including credit card processing so that records and/documents purchased are fulfilled real time as opposed to the current delays and overhead associated with the current Clerk's office process.

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Finance/Admin	
BOC Hardware Replacement Implementation DE9511EQ Completed	To replace the aging iPad Air 2 with networked enterprise-level County devices so that the current business needs of the Board of Commissioners is met.
CDR/HHSCP Application Re-write D99161CD Completed	To re-write the current CDR/ HHSCP (Communicable Disease Reporting/Health and Human Services Portal) program to upgrade the code base and operating system so that it is modernized and standardized to the current IT code template and IAP services can continue allowing our schools to report disease information to the Health Division as well as the Oakland County Homeland Security Division to use for emergency preparedness drill reporting.
Citizen Engagement Budget - Finance LG DE9182CF Completed	To establish a Citizen Engagement budget for the Finance and Admin Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Corp Counsel Matter Management Software Project DJ6115CL Completed	To purchase and implement a legal matter management solution to replace the current Corporation Counsel C.L.A.I.M.S. Access database so that changing business and technology needs can be met.
Distributed eLearning Solution Implementation D50162EL	To implement a system that allows Oakland County Health & Human Services Department and Friend of the Court staff to create and distribute online training regarding internal policy, procedures, requirements, and strategic plan efforts so that the system will allow participants to be tracked for compliance and documentation
EDCA Digital Marketing Program DE9191DM Completed	To create and implement a digital marketing budget so that the most qualified applicants participate in the Oakland County Executive's Initiatives.
EDCA Workforce Technology Assessment and Roadmap DE9197TE	To perform a technology assessment and develop a technology roadmap so that EDCA Workforce Development can better utilize technology to increase effectiveness, efficiency and engagement with our customers without losing the human connection.
Executive Rebranding DE9111EX Completed	To establish a program budget for the Oakland County Executive so that effort may be allocated to re-branding efforts on Oakland County's various public and internal intellectual property.
FHCM ADP Employment Tax Implementation DA0151TX	To deploy the ADP Employment Tax solution for W2 and 1099 tax document processing as part of the FHCM Implementation program so that system testing, and the finalized configuration can continue and the program proceeds towards completion.
FHCM Arch Configuration Tenant Build DA9151CT Completed	To extract the HCM and Financial data from the legacy system to populate the configuration tenant as part of the FHCM Implementation program with the customer and vendor so that business can continue to finalize configuration and architecture activities toward deployment

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Finance/Admin	
FHCM Architect & Configurations (FCM) DA9151FA	To assist the implementation vendor and customer with FCM functions in the Architect and Configure stages of the FHCM Implementation program so that processes and functionality can be further aligned with business needs of Oakland County and the FCM product.
FHCM Architect (HCM) DA9151AR Completed	To Architect the Workday HCM and Payroll system as part of the Workday Implementation project with customer and vendor so that business processes can be further aligned with business needs of Oakland County and the Workday HCM product.
FHCM Business Process Alignment DA9151BP Completed	To review and align current businesses processes and conduct a needs assessment with customer and vendor so that it aligns with business need and continues to evolve with the latest infrastructure, security and technology needs of Oakland County.
FHCM Configuration Tenant Build (FCM) DA0151AC	To extract the Financial data from the legacy system to populate the Configuration tenant as part of the FHCM Implementation program with the customer and implementation vendor so that workflow and data can be validated within the system.
FHCM End to End Tenant Build (HCM) DA9151EE Completed	To extract the HCM and Financial data from the legacy system to populate the End to End tenant as part of the FHCM Implementation program with the customer and vendor so that business can continue to finalize configuration and architecture activities toward deployment.
FHCM End-to-End Round 2 Tenant Build DA0151R2	To extract the Financial data from the legacy system to populate the end-to-end tenant Round 2 as part of the FHCM implementation program so that the workflow and data can be validated within the system
FHCM Financial Crosswalk Integration DA9151FC Completed	To develop the necessary integrations between the new FHCM system to the legacy Financial system so continuity can continue between the two systems until all modules have been implemented as part of the FHCM Implementation program.
FHCM Financial IS/Job Acct Integrations(FCM) DA0151CI	To develop or modify integration(s) as part of the FHCM Implementation program, so that resources leveraging the FHCM system(s) are able to generate and process internal and external invoices after program deployment
FHCM Financial Integrations (FCM) DA0151FI	To develop and test the assigned FCM critical, high and highest integrations as part of the FHCM Implementation program so that system testing and finalized configuration can continue towards deployment.
FHCM Gold Tenant (HCM) DA9151GB Completed	To extract the HCM and Financial data from the legacy system to populate the Gold Tenant, as part of the FHCM Implementation program with the customer and vendor so that the data is available for the Workday Phase 1 Production implementation.

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Finance/Admin	
FHCM Mobile & Integrations Implementation DA0151IN	To deploy the mobile time entry application and develop integrations as part of the FHCM Implementation program so that system testing and finalized configuration can continue and the program proceeds towards deployment.
FHCM Okta Implementation (HCM) DA9151OK Completed	To develop integration(s) as part of the FHCM Implementation program, so that resources leveraging necessary FHCM system(s) shall be able continue their usage unimpeded after program deployment.
FHCM Parallel Tenant Build (HCM) DA9151PB Completed	To extract the HCM and Financial data from the legacy system to populate the Parallel tenant as part of the FHCM Implementation program with the customer and vendor so that business can continue to finalize configuration and architecture activities toward deployment.
FHCM Plan (HCM) DA9151DP Completed	To complete all activities of the Plan phase with the Oakland County departments and the Implementor so that expectations are clearly defined to support the business needs, infrastructure, security and technology of Oakland County during the Workday Implementation.
FHCM Program Management DJ8151PM	To manage resources, tasks, and budget for the FHCM Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the FHCM Program on time and on budget.
FHCM Remaining ETC DA8151RE Completed	To implement the selected Financial and Human Capital Management product so that it aligns more closely with business needs and continues to evolve with the latest infrastructure, security, and technology needs of Oakland County.
FHCM Report Development (FCM/HCM) DA9151RE	To development the assigned HCM, Payroll and FCM critical reports and integrations as part of the FHCM Implementation program, so that system testing and finalized configuration can continue and program proceeds through FCM deployment.
FHCM Reports & Integrations Development (HCM) DA9151RI Completed	To develop the assigned HCM and Payroll critical reports and integrations as part of the FHCM Implementation program so that system testing and finalized configuration can continue and program proceeds towards deployment.
FHCM Workday Implementation Plan (HCM) DA0151IM	To prepare and implement Phase I of the Finance & Human Capital Management system, so that Oakland County can take advantage of the software investment for HCM and Payroll.
Finance/Admin Enhancement Budgets DJ9010EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Finance/Admin Leadership Group systems.
Finance/Admin Sizing Budget DJ9182SB Completed	Finance/Admin Sizing Budget

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Finance/Admin	
HIPAA Business Associate Compliance D59182BA Completed	To coordinate the implementation of a business associate (BA) compliance review process and conduct evaluation of existing vendor management documentation so that the Oakland County (OC) Compliance Office Purchasing Unit can comply with the Countywide HIPAA Procedures.
HIPAA Compliance Program D58182HC Completed	To establish IT HIPAA Compliance Program so that Oakland County IT technology and processes comply with county-wide HIPAA Policy and follow HIPAA federal requirements.
HIPAA External Risk Assessment D59182EA	To coordinate an external risk assessment of Oakland County Health and Human Services (OC-HHS), Human Resources (HR), Information Technology (IT), and Sheriff Office (OCSO) systems so that the HIPAA Compliance Working Group (HCWG) can evaluate county compliance with federal HIPAA regulations.
HIPAA Remaining ETC D59182RE Completed	Placeholder for the remaining ETC for the HIPAA Program
HSD GIS Data Consolidation D59166DC	To develop a system and process within the enterprise GIS so that data relevant to Emergency Response (hospitals, day care centers, schools, etc.) is collected and maintained in a centralized manner.
HSD Imaging D59166IM	To implement the document imaging solution so that the Homeland Security department can leverage the new technologies for document management, workflow, and form generation.
HSD Learning Management System D59166LM	To implement a Class/Training registration and learning management system so that Homeland Security can effectively manage their training programs. Training programs are either conducted at Homeland Security or offsite (CVT). Training is not conducted online.
Health Document Management & E-Signature System D99161DM	To implement a system to store all policy, procedure, and historic documents, as well as allow recipient electronic signature of distributed materials, provide reports to show non-compliant staff within the various units, access materials as needed for FOIA requests so that we are compliant with State mandates, and potentially integrate with Accela.
Health Website Standardization DE9162WE Completed	To standardize all web applications and convert oakgov.com/health to new v2 fire template so that development and maintenance of the site is reduced.
Homeland Security Management System D56166MS Completed	To implement a Management system for Emergency Operations Center responder information, resources, and preparedness activities so that the manual processes can be eliminated and the incident management team and emergency operations center personnel can track resource and operational needs from a centralized system.

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Finance/Admin	
Law Library Infrastructure Improvement DJ6513ON	To migrate network and software currently under Law Library's responsibility onto Oakland County, OCIT supported infrastructure so that data and hardware can be managed utilizing a standardized security framework
MyInsight Implementation D88182MI	To implement the latest version of MyInsight so that workflow efficiencies and improvements can be gained for Health Division staff and the current version of Insight can be retired to ensure the most secure platform available is online for patient information management.
Online Nurse-On-Call Chat Implementation D59162NC	To expand the Nurse-On-Call services to include online chatting functionality with clients so that our capabilities to communicate with the public are expanded in a way that people have become accustomed to receiving information from other websites. The public can currently call or email questions regarding services or public health concerns, however, there is no live or afterhours chat capability for customer service or civic engagement.
Procurement Solution DJ8112PS Completed	To enhance or replace the current workflow and forms process of the procurement department so that procurement will become more streamlined and efficient.
Public Health Interactive Maps D59162GS	To allow the public access to Health Division services, community resources, and data through interactive GIS maps so that the information is efficiently and clearly disseminated in an easy to use format.
Satellite Communication Backup System D59166SC	To implement a satellite communication system to the Homeland Security department so that they can share data, voice, and image communications with other agencies and emergency responders in the field as well as switch to the satellite system for backup voice and data communication system in case primary systems fail during an emergency.
Siren Management Application Replacement D59166SA	To upgrade the current Siren Management application so that it adheres to the current IT standards, utilizes the latest GIS technologies, and allows HSD to gain improved and increased functionality, is able to retain and manipulate historical data, to streamline data input, report generation, incorporate photos, add GPS coordinates and add e-mail capability.
Veterans Services Soldier Relief Database DJ9173SR Completed	To update the Veterans Soldiers Relief Program so that newer technology can be utilized which will provide additional functionality and automate current manual compilation of statistics for the Annual Report and provide efficiencies in the overall workflow process.

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Internal Services	
Application Development Budget D59182AD Completed	To improve and refine the development lifecycle standards so that the requirements, development and testing processes continue to be standardized resulting in more efficient services to Oakland County
COVID-19 IT DH9181DI	COVID-19 IT
Data Analysis Strategy & Implementation DH9181DA	To support progressive, centralized data analysis so that Oakland County data can be efficiently analyzed, integrated, combined and shared.
Disaster Recovery Toolkit Improvements DR8181DR Completed	To improve and simplify OCIT Disaster Recovery documentation requirements and to improve the DRCMDB so that current recovery methods processes are properly and accurately defined.
IT Department Initiatives DH0181DI Completed	IT Department Initiatives
IT HR Initiatives DH8181HR Completed	To establish a Human Resources Initiatives Budget so that hours may be utilized for IT Human Resources development projects
Internal Services Enhancement Budget DR9010EB Completed	Internal Services Enhancement Budgets
Internal Services Sizing Budget DH9181SB Completed	Internal Services Sizing Budget
O365 Enhancement Budget DE9182EB Completed	To establish an Enhancement Budget so that additional value can be obtained from Office 365.
O365 Implementation - Phase 2 & 3 DE9182IM Completed	To implement Office 365 County-wide following established governance directives so that Oakland County can administer the governance and support model to expand its use of Microsoft Office 365 Government (O365).
O365 Implementation - Phase 4 & 5 DE9183IM Completed	To implement Office 365 County-wide following established governance directives so that Oakland County can administer the governance and support model to expand its use of Microsoft Office 365 Government (O365).
O365 Implementation - Phase 6 & 7 DE9184IM	To replace SharePoint 2010 content in Office 365 organizational governance model so that the information remains secure and available to identified users.

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Internal Services	
O365 Implementation Services RFP DE8182IM Completed	To identify a partner to implement Office 365 following established governance directives so that Oakland County can administer the governance and support model to expand its use of Microsoft Office 365 Government (O365).
O365 Program 2019-2020 DE9182OP Completed	To implement additional features within the Office 365 suite for County users so that Oakland County IT can expand the value and recognize investment with Office 365.
O365 Program Management DE9182PM Completed	To manage resources, tasks, and budget for the O365 Program so that communication within the county and with the vendors is consistent and complete as well, as delivering the O365 Program on time and on budget.
O365 Remaining ETC DE9182RE Completed	O365 Remaining ETC
Project Management Program Development DH9181PD Completed	Project Management Program Development
SC Communications CO Services DR9181CO Completed	To fulfill Service Center Communications customer initiated Change Order (CO) requests for the 2018/19 Master Plan period so that the customer's benefits and business objectives are achieved.
Service Center Program Development DR8181SP Completed	To implement improvements for Incident, Change, and Problem Management so that OCIT Service Center utilizes ITIL best practices. This includes updating the Incident and Problem Management processes to include matching to CIs and adding new Change Types to better identify, act, and report on Change Requests.
TFS Upgrade D58182TU Completed	To upgrade and migrate Team Foundation Server (TFS) to Visual Studio Team Services (VSTS) so that the users can utilize the features to improve the application lifecycle management and also to eliminate the need to constantly maintain and upgrade the servers and software.
Time Tracker System Replacement DH7181TT Completed	To migrate the existing IT Time Tracker System from legacy software and hardware to the existing Kronos WFC SaaS instance at Oakland County so that the application is compliant with Oakland County security standards and technical architecture requirements.

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Land Systems	
AAT Mandate Program Budget 2019-2020 D99125MB Completed	To update the Equalization and Treasurer applications with State or County mandated legislative changes, so that State and County reporting deadlines are met.
BS&A Cash Receipting Integration D99182CI	To implement real-time posting of cash receipting data to the enterprise Oakland County Tax database, so that that there is no lag between the entry of a receipt and the update of the processed tax payment.
BS&A Development Budget 2019-2020 D99182DB Completed	To implement enterprise enhancements and apply BS&A database processes, so that new application functionality can be leveraged to gain efficiency in the Equalization, Treasurer and Local Municipality Offices and databases are created for the 2019 & 2020 assessment and tax calendar years.
CAMS Enterprise Enhancements 2019-20 D19182CE Completed	Implement enterprise enhancements for the CAMS initiative for asset management, permit management, and citizen requests/complaints Countywide so that efficiencies can be gained in the support and maintenance of the system and enterprise enhancements can be implemented.
CAMS Public Request Portal D19182CP	To implement a public request portal system so that Oakland County CAMS participants can engage local residents, improve and expand data collection and maximize workflow efficiencies through an integrated solution.
Citizen Engagement Budget - Land LG DE9182CL Completed	To establish a Citizen Engagement budget for the Land Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
EH Enterprise Imp - Accela Implementation D98162AI	To implement an enterprise solution for the Wells, Well log, Labs, and Pools programs so that independent health applications can be replaced and data can be easily accessed between programs.
Equalization LAMS Photo Automation D91125PH	To automatically load appraiser photos to the Land Address Management System (LAMS), so that the current manual work flow can be eliminated.
Equalization LAMS Property Split Workflow D91125PS	To create an electronic property split workflow application for Assessors to submit property splits to the Oakland County Land Description Department so that forms/documentation submitted, notifications and parcel creation status can be tracked.
FM CAMS Expansion D10147CE Completed	To expand the use of the existing GIS and Collaborative Asset Management System (CAMS) systems for Facilities Management (FM) so that additional information can be standardized, collected and reported on from a central location.
FM Infrastructure Improvements D10147IN	To converge the FM security network with the OCIT network so that FM security systems can be shared and managed in a standardized technical environment and network connectivity can be established for FM security systems.

Project Goal Summary

Project Name	Project Goal
Land Systems	
FMO BMS - Implementation Phase 2 D19147BM Completed	To continue to implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
FMO Replace Building Management System Phase 3 D10147BM	To continue to implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
Facilities Resource Planning System D19148RM Completed	To implement a resource allocation system so that Facilities Planning & Engineering (FP&E) can more easily and accurately perform resource planning and reporting.
GIS Enterprise Program (2019-20) D19182GB Completed	To provide a progressive, location-based solution so that informed decision making is promoted, citizen services are improved, and collaboration across all levels of government is encouraged.
GIS Enterprise Roadshow Program (2019-20) D19182RS Completed	To further educate County departments and cities, villages, and townships (CVTs) about the benefits of spatial technologies so that County staff can expand their GIS use, making their workflows more efficient and their decisions more informed.
LAMS Rewrite - Remaining ETC D99182RE Completed	To re-write the front end of the Land Address Management System (LAMS) using current Oakland County systems and technologies, so that the maintenance and management of existing land and address data can be performed with increased efficiency while increased utility can be gained from the resulting standardized land and address database.
LAMS Rewrite - Server Migration & Development Phase 1 D99182LD Completed	To re-write the front end of the Land Address Management System (LAMS) using current Oakland County systems and technologies, so that the maintenance and management of existing land and address data can be performed with increased efficiency while increased utility can be gained from the resulting standardized land and address database. Phase 1 development will be focused on Parcel Search, Parcel maintenance, To do list, and Reports.
LAMS Rewrite Requirements and Design D99182LM Completed	To re-write the front end of the Land Address Management System (LAMS) using current Oakland County systems and technologies, so that the maintenance and management of existing land and address data can be performed with increased efficiency while increased utility can be gained from the resulting standardized land and address database.
Land Enhancement Budgets D99010EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Land Leadership Group system.
Land Records and Super Index Replacement RFP D99214RD Completed	To obtain a new system for Land Records and Super Index to begin 1/1/2021, so that the system aligns more closely with business needs and continues to evolve with the latest infrastructure, security, and technology needs.

Project Goal Summary

Project Name	Project Goal
Land Systems	
Land Sizing Budget D99182SB Completed	Land Sizing Budget
Mobile Assessment Data Collection D91125DC	To integrate mobile devices with BSA assessment data collection software for the Equalization contracted appraisal units so that field appraising can be completed at the property site electronically, saving time with data input, reduce errors and improving accuracy with parcel sketching projects.
Municipal Services IT Program TP8186MS Completed	
OCHD Mandate Program Budget 2019-2020 D99162MP Completed	To establish an OCHD E-Health Mandate Application Development Budget so that hours may be utilized for E-Health development projects and application enhancements relating to mandates, to gain efficiency in the Health Division business process.
Property Gateway Road Map D19182PG Completed	To create a Road Map for Property Gateway so that a future rewrite of the application will simplify and improve the customer experience, and additional functionality can easily be added.
RCOC Traffic Signal Management D19182SM	To replace the existing MS2 traffic signal management application so that RCOC staff can more easily manage their traffic signal inventory.
Tax Management System - Remaining ETC D98071RE Completed	Tax Management System - Remaining ETC 2019-2020 Master Plan
Tax Management System - Testing & Implementation D95071TS Completed	To complete the testing, implementation and post-implementation phases of the Tax Management System project so that the Treasurer's Office can go live with the DevNet application and retire the Oracle DelTax application.
Tax Management System - Testing and Implementation II D99071TS	To complete the testing, implementation and post-implementation phases of the Tax Management System project so that the Treasurer's Office can go live with the DevNet application.
WRC Asset Optimization Phase III D59611SZ Completed	To implement an asset optimization state zero solution so that data updates can be integrated in to the capital asset management planning system at an increased frequency for improved reporting and modeling.
WRC Development Budget 2019 - 2020 D59611D5 Completed	To establish a Development Budget so that new technology can be leveraged to gain efficiency in the Water Resources Commissioner's office.
WRC Digital Content Management Requirements D50611CM	To conduct a discovery phase for the WRC Content Management solution so that a suitable solution and estimates can be provided for WRC to pursue the implementation of the Content Management Solution that seamlessly integrates with Cityworks and ESRI

Project Goal Summary

Project Name	Project Goal
Land Systems	
WRC Hach WIMS Phase 2 D58611HW	To migrate all current water and wastewater infrastructure data management and processes to the Hach WIMS system so that the Water Resources Commissioners Office (WRC) can utilize increased lab analytics, threshold alert capabilities, and achieve an overall increase in system functionality for both water and wastewater operations and reporting
WRC NorthStar Replacement Phase 2 D59611N2	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Oakland County's Financial Management system, and allow WRC Billing to offer more payment options to their customers.
WRC Northstar Replacement Phase 1 D59611N1	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Oakland County's Financial Management system, and allow WRC Billing to offer more payment options to their customers.
WRC Pontiac Water Metering System D56611NP Completed	To implement a software solution so that a fixed network advanced metering infrastructure can be utilized for Pontiac water metering
WRC Power Plan Upgrades D59611PP Completed	To execute three Power Plan upgrades during the 2019 – 2020 master plan so that efficiencies in asset management forecasting, maintaining, and repair can be gained through the elimination of unnecessary data mining and manual processes to WRC personnel.
WRC SCADA Ignition Implementation D56611IG Completed	To implement Ignition from Inductive Automation and replace WRC's existing Rockwell SCADA system so that the new software will simplify operations and configuration by providing features such as Real-Time Status Control, Alarming, Reporting, Data Acquisition, Scripting, Scheduling, and Mobile support.
WRC Soil Erosion Software Solution D56611SE Completed	To select and implement a new Soil Erosion management program so that efficiencies and improvements can be gained within the Water Resource Commissioner's Office (WRC) processes surrounding permitting, plan review, fee collection, code enforcement, and inspections
WRC WMU Crew Scheduler D59611CS Completed	To implement a crew scheduling solution for WRC Billing and the Water Maintenance Units so that the WRC can manage crew deployment for water maintenance activities including meter turn-ons and shut-offs, hydrant flushing and water main taps
WRC Website Standardization DE9611WR Completed	To leverage Oakland County web technologies so that Water Resources Commissioner's Office website presence becomes an attractive and useful website within Oakgov.com.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Acrobat Rationalization TN0186AR	To migrate from the current serialization licensing model to the mandated user-based licensing model so that we prevent the expiry of the Adobe Acrobat product and prevent user calls. To rationalize (reduce) the number of Adobe Acrobat installations, replacing with Adobe Reader, on 1300 county workstations using the user questionnaire that was completed by county users first quarter FY 2019 so that the county will not incur a cost increase.
Building Program 2019-20 TP8186FM Completed	To provide necessary IT services required by building relocation and renovation projects, as well as individual IT customer relocations, so that FM&O, CLEMIS, and CVT project objectives are met.
CTO Technology Planning TT9186CT Completed	CTO Technology Planning
Cloud AD TT6186AD Completed	To extend the existing Active Directory infrastructure to Amazon Web Services using the platform's Directory Services for AD so that applications can leverage AWS for ongoing and future cloud infrastructure initiatives.
Cloud DNS TT8186DN Completed	To migrate the Public DNS to AWS, using Route 53 solution services solution so that a stable DNS platform is in place that meets all strategic recommendations and so that Public DNS supports advanced resolution features offered today.
Cloud Gov Cloud TT9186GC Completed	To create a CJIS compliant-ready environment in the AWS (Amazon Web Services) GovCloud (Government Cloud) based upon the approved design published on 1/25/2018 so that it is ready for CJIS certification.
Cloud Network Connect TT6186NC	To complete the RFP process through contract negotiations so that a fully executed contract for the Cloud Network Connectivity solution and provider will be established.
Cloud Optimization TT9186CO	To evaluate, prototype and test new cloud technologies so that Oakland County can realize additional benefits and further reduce costs as part of the Cloud First strategic journey.
Cloud Program Management 2019-20 TT9186CP Completed	To manage resources, tasks and budget for the Cloud Program so that communication is frequent, consistent and effective, and all aspects of the Cloud Program are delivered on time and on budget.
Cloud Refresh TT8186CR Completed	To enhance the current cloud environment so that Oakland County's security posture, cost savings and core service availability is strengthened in the confidential data environment to support Oakland County's Cloud First strategy.
Cloud Remaining ETC TT8186RE Completed	Cloud Remaining ETC

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Cloud Streams TT8186CS Completed	To complete an application streaming proof of concept so that Oakland County can establish a streaming option to support moving workloads to AWS in support of the Cloud First strategy.
Cloud V2 Migrate TT9186VM	To setup standards which will allow migration of applications from legacy Cloud environment to V2 Commercial environment.
Codefest Event TT9186CF	To host a Codefest event in which IT Staff collaborate intensively on software projects for a very specific timeframe so that there is a space to allow individuals the freedom to innovate and create Artificial Intelligence for use in the County.
Configuration Management POC T68186CM	To develop a recommendation to fully deploy a configuration management solution so that system configurations can be automated and enforced, providing increased accuracy, efficiency, and consistency.
Customer Change Order Services TN9186CO Completed	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Data Center Facility Optimization TO8186DC	To clean up the current IT Data Center and current Network Operation Center (NOC) rooms and identify improvements so that the space permitted can be optimized, well organized and embody facility protection and efficiencies for all systems physically in the data center.
EA CJIS Compliance Handbook and Policies TT9186CJ	Engage a vendor to create and publish a CJIS Compliance Handbook so that Oakland County will have a CJIS handbook to help ensure CJIS Policy compliance during an audit.
EA e-Signature (DocuSign) TT9186ES	To complete a RFP and recommend an eSignature vendor so that Oakland County can centralize on a standardized eSignature tool.
Enterprise Architecture Program TT9186EA Completed	To continue the improvement, strategic execution and delivery of IT, through the Enterprise Architecture Program for Oakland County so that county can achieve greater productivity through increased efficiency and effectiveness.
Fiber Asset Management Software and Services TP9186FM	To implement a Cloud Based asset management for Oaknet fiber so that management of Network assets is improved.
GovCloud - Managed Firewall Implementation TT8186CP Completed	To implement a cost effective, comprehensive security architecture with Managed Firewalls in the AWS GovCloud so that CJIS compliance requirements will be supported.
GovCloud - Security Tools Implementation TT8186ST Completed	To implement a cost effective, comprehensive security architecture with Managed Monitoring Services, System Scanning, and WAF in the AWS GovCloud so that CJIS compliance requirements will be supported.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
IAM Implementation - Design TT9186I1 Completed	To design an Identity Access Management (“IAM”) so that Oakland County will have a comprehensive mechanism for providing access to Oakland County’s systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation - M365 TT9186M3	To continue implementation of the Identity Access Management (“IAM”) solution so that Oakland County will have a comprehensive mechanism for providing access to Oakland County’s systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation - Phase 1 TT9186P1 Completed	To implement an Identity Access Management (“IAM”) solution so that Oakland County will have a comprehensive mechanism for providing access to Oakland County’s systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation - Siteminder TT9186P3	To implement an Identity Access Management (“IAM”) solution for the TOS and EHealth applications so that Oakland County will have a comprehensive mechanism for providing access to Oakland County’s systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation-App Integration TT9186P2	To implement an Identity Access Management (“IAM”) solution so that Oakland County will have a comprehensive mechanism for providing access to Oakland County’s systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Program Remaining ETC TT9186IA Completed	To implement an Identity Access Management (to be referred as IAM) for Oakland County so that a streamlined and comprehensive user management system can be implemented.
Identity Access Management Vendor Select TT6186IA Completed	To complete an RFP and recommend an Identity Access Management (to be referred to as IAM) vendor so that Oakland County can implement an IAM tool.
Network Services Change Order Services TP9186CH Completed	Network Services Change Order Services
Network Services Test Environment TP9186TE	To acquire software, equipment and work space to create a dev/test environment so risks to the County transport systems will be reduced.
PDF Document Management Strategy TN8186AR Completed	To remove Adobe Acrobat from Oakland County workstations and provide Adobe Reader or a comparable Acrobat replacement for required workstations so that the County will avoid a significant operational expense with a rate increase for the Adobe Acrobat licensing.
Papercut Implementation TN9186PI	To implement the Papercut application replacing unsupported Managed Print Services software so that Oakland County can continue using the print/fax/scan function on all Multi-Function Devices (MFD).

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Powershell Scripting– Server On-prem and Cloud T68186PS	To deliver an initial state in-house (Powershell) scripting solution so that the OS and infrastructure build and change processes will be made consistent, repeatable, and auditable in place of existing manual processes on current and future systems.
Remote Work Options TT0186RW	To define and implement remote work options so that Oakland County workers can effectively work.
SAM - License & Compliance TT8186LC Completed	To implement a server and desktop software asset reporting solution so that Oakland County can maintain compliance with software licenses and patching levels and, balance software spending with usage, thereby controlling software license spending.
Server Admin Change Order Services T69186CO Completed	Server Admin Change Order Services
TSN Sizing Budget TP9186SB Completed	TSN Sizing Budget
Technical Systems & Networking Enhancement Budgets T39010EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Technical Systems & Networking systems.
UCC Voice Change Order Services TP9186CO Completed	UCC Voice Change Order Services
UCC2 - Network Replace Design - POC - Pilot TP8186ND Completed	To design and pilot new CISCO software defined network switch equipment and technology so that Oakland County Information Technology can replace all existing network access layer (end-of-life) switch equipment and deliver reliable, secured, and higher capacity network transport services that will support future needs of the County.
UCC2 - Network Replace Imp - CLEMIS Sites TP9186CS	To implement new CISCO software defined network switch equipment and technology so that Oakland County Information Technology can replace all existing network access layer (end-of-life) switch equipment and deliver reliable, secured, and higher capacity network transport services that will support future needs of the County.
UCC2 - Network Replace Imp - Non-CLM TP9186NR Completed	To implement new CISCO software defined network switch equipment and technology so that Oakland County Information Technology can replace all existing network access layer (end-of-life) switch equipment and deliver reliable, secured, and higher capacity network transport services that will support future needs of the County.

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
UCC2 - Program Management TP8186PM	To manage resources, tasks, and budget for the UCC Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the UCC Program on time and on budget.
UCC2 - VoIP Detail Design TP9186V1 Completed	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VoIP Pilot Implementation TP0186PI	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VoIP Telephone Billing Analysis TP9186VT Completed	
UCC2 - VoIP Vendor Selection TP8186V2 Completed	To complete the RFP vendor selection process for a Universal Communications and Collaboration (UCC) system partner so that Oakland County can provide telephony services at all County locations that is highly available, survivable, reliable and secure while improving manageability of information, employee accessibility, collaboration and productivity.
UCC2 - Wireless Expansion - Survey TP9186WS Completed	To complete surveys that will allow the proper placement of Wireless Access Points (WAP) so that reliable, secure, Wi-Fi Access can be delivered to the County staff and residents that utilize these buildings.
UCC2 Phase 2 - Remaining ETC TP7186RE	UCC2 Program Phase 2 - Remaining ETC

Project Goal Summary

Project Name	Project Goal
eGovernment	
Citizen Engagement Budget - IT DE9182CE Completed	To establish a Citizen Engagement budget for the IT Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Content Management System Strategic Planning DE9182CS	To research and select a Content Management System (CMS) so that development and content editing can be improved and be aligned with industry best practices.
County Recognition and Initiatives DE9182CR Completed	To establish a County Recognition and Initiatives Program Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of Oakland County IT goals and objectives.
Electronic Information Technology (EIT) Program Budget DE9182EI Completed	To establish an eGovernment Program Development Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of Electronic Information Technology (EIT) accommodation standards so that Oakland County is compliant with Section 508 of the American Disabilities Act (ADA).
Employee Engagement Budget DE9182EE Completed	To establish an Employee Engagement budget for the IT Leadership Group so that hours may be allocated to create and facilitate communications with Oakland County employees through Oakland County's employee Intranet.
G2G Cloud Solutions Marketing Budget TT8186CM Completed	To provide brand management and marketing services for G2G Cloud Solutions and its sub-brands so that the brands are supported for maximum growth over the next master plan.
G2G Enhancement Online Payments DJ8182OP Completed	To develop a new Online Payments application so that OCIT will allow for a more customized and streamlined experience, enabling both the government agency and citizen to provide correct information quickly and more efficiently.
G2G Enhancement Search and Help Phase 2 DJ7182S2 Completed	To enhance the myG2G portal for G2G Cloud Solutions agencies to allow for batch transactions, generate additional reports, generate emails for settlements, and to provide training support videos, so that changing agency and technology needs can be met.
G2G Enhancement Shopping Cart DJ8182SC Completed	To replace the current Shopping Cart checkout pages and the underlying Shopping Cart webservices so that we can reduce our technical debt and bring the Shopping Cart up to the latest development standards.
G2G Marketplace Marketing Budget TT8186MP Completed	To provide brand management and marketing services for G2G Marketplace so that the brand is supported for maximum growth over the next master plan.
G2G Marketplace Vendor Implementation Budget TT8186VI Completed	To perform the necessary activities to implement new vendors to use the G2G Marketplace so that other government agencies can take advantage of products and services that G2G Marketplace has to offer.

Project Goal Summary

Project Name	Project Goal
eGovernment	
G2G Marketplace Website Standardization DE9182MW Completed	To standardize all web applications and convert g2gmarketplace.com to new v2 fire template so that development and maintenance of the site is reduced.
G2G PCI Zone Expansion DJ8182FH	To establish a separate network zone at the Farmington Hills location so that it can be included as part of Oakland County's annual PCI compliance check have the able to process transactions.
G2G Program Development DJ8182GD Completed	To establish a Program Development Budget for the duration of the next Master Plan so that hours may be allocated to enhance G2G Cloud Solutions to meet customer and technology needs
G2G Program Management DJ8182PM Completed	To manage and provide oversight of various projects for G2G Cloud Solutions so that new technology and/or processes can be leveraged to gain efficiencies for both current and potential customers, as well as support staff, for G2G Cloud Solutions systems.
G2GCS Participant Development Budget TT8186PD Completed	To perform support activities required to locate and potentially enroll additional G2G Cloud Solutions customers so that the program can continue to expand.
G2GCS Participant Implementation Budget DJ8182PI Completed	To perform the necessary activities to implement new customers to use G2G Cloud Solutions so that the customers can take advantage of products and services that Oakland County has to offer.
PCI Enhancement Budget DJ8182EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the PCI system.
Social Media Management Platforms & Organization DE9182SM	To implement a citizen-centric approach to delivering government services through coordinated county-wide social media so that digital communications are focused and targeting a cohesive customer experience.
eCommerce Redesign (Phase 2) - EAF DJ9182RE	To develop new platforms for data storage, data communication, and transaction tracking for the enhanced access fee calculation component of eCommerce applications, as part of the eCommerce Redesign Program, so that Oakland County has the capability to offer more efficient and flexible service, in support of its departments and G2G agencies.
eCommerce Redesign - 2nd Gen Program Planning DJ9182SG Completed	The purpose of this project is to define the scope, research the technology and complete project sizings for the eCommerce 2nd Generation Program
eCommerce Redesign - OLP Server Migration DJ9182OP Completed	To migrate the Online Payments application onto a server with the more current O/S (i.e., myG2G server), so that the Online Payments application will continue to receive O/S security patches and upgrades.

Project Goal Summary

Project Name	Project Goal
eGovernment	
eCommerce Redesign - Refund (Part 2) DJ8182R2	This project is the Develop through Post Implementation phases for the Refund project, which Phase 1 project for the eCommerce Redesign program
eCommerce Redesign - Refund Requirements & Design DJ8182RD Completed	To develop new platforms for data storage, data communication, and transaction tracking for eCommerce applications, and develop new payment refund processing, as part of the eCommerce Redesign Program, so that Oakland County has the capability to offer more efficient and flexible service, in support of its departments and G2G agencies.
eCommerce Redesign - Remaining ETC DJ9182ET Completed	eCommerce Redesign - Remaining ETC
eCommerce Redesign - Shop Migration DJ0182SM	To migrate the DEV Shopping Cart application onto a server with the more current O/S, so that the Online Payments application will continue to receive O/S security patches and upgrades.
eGovernment Program Development DE9182PD Completed	To establish an eGovernment Program Development Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of eGovernment goals and objectives.
eGovernment Sizing Budget DE9182SB Completed	eGovernment Sizing Budget