

Oakland Sesame – Check Device Compatibility

Does My Workstation have a Windows Hello Compatible Device?

For each County-owned workstation where **Oakland Sesame** will be used, a **Windows Hello Camera** and/or a **Fingerprint Reader** (built-in or external) **MUST** be installed. Complete the following instructions to see if your workstation includes one or both of these devices.

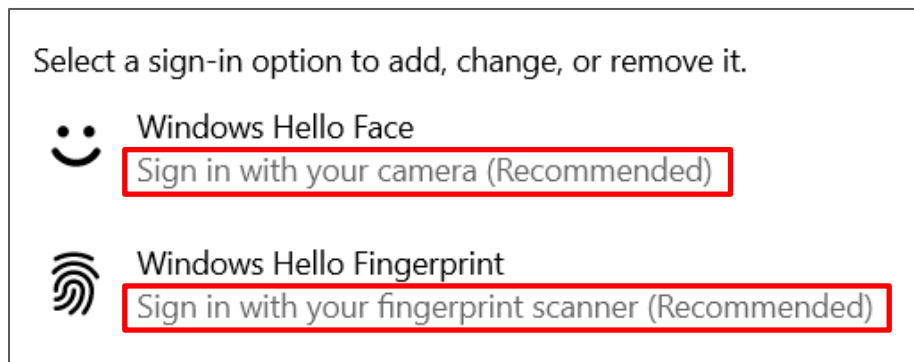
1. From the **Windows Search** bar, type **sign-in options**:



2. Select **Sign-in options** from the popup **Start** menu.



3. From the **Settings** screen in the **Sign-in options** section, one of the following screens will be displayed:
 - **Device Compatible** – Your workstation includes that device and either (or both) can be used for **Oakland Sesame**.



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- **Device Not Compatible** – workstation does not include a camera or fingerprint scanner and an external **Fingerprint Reader** will be needed for your device to work with **Oakland Sesame**. Create a *Change Order (CO)* in *Service Center* under the CO category: **Add Personal Computing.Oakland Sesame** to request.

