



ABOUT US

We are dedicated to protecting public health and safety, maintaining reliable high-quality services, ensure value of investment, preserving natural resources and a healthy environment and contributing to economic prosperity.



**It's our
water, it's
our future.**



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GRINDER PUMP OPERATING GUIDELINES

Review this information and keep it on hand to understand how to properly operate and maintain your grinder pump.

www.oakgov.com/water



DO'S

Call Oakland County Safety Dispatch at 248-624-6366 whenever an alarm occurs. If your neighbor's grinder system is in an alarm state, and you suspect that they are not home, please call the dispatch number.

Contact our Pump Maintenance Unit at 248-858-9690 during regular business hours if you or a plumber intends to snake your plumbing to the grinder pump station.

Allow grinder cover to be at least four inches above grade and remain uncovered with a five-foot radius clear around the station. Grinder pumps need air access to function properly.

Maintain the grade around your grinder pump station so it slopes down from the outside of the station.

Become familiar with the location of your grinder pump control panel and the service center phone number on the panel. If you have a house sitter, be sure to tell them the function and location of the control panel.

Control excessive water discharge from your home.

The property owner is responsible for the maintenance of the plumbing from the home or business to the grinder pump.

DO NOT

Use water during any electrical outage, unless your grinder pump is connected to a generator.

Use water during any pump malfunction if a red light is visible or a buzzer is audible.

Interrupt the electrical power supply to the grinder pump alarm panel. Be sure that the grinder pump power always remains on.

Attempt to make grinder pump or service line repairs yourself.

Connect to a pressure sewer or gravity sewer without the proper approvals and permits.

Dig near the grinder pump and piping before underground utilities are located and marked. Call MISS DIG (811) at least 72 hours before you dig.

Connect water softeners, downspouts, sump pumps or storm drains to the grinder pump, or allow any surface water to get into the grinder pump.

Drive on the grinder pump cover.

Cover or bury the top of the grinder pump with any permanent structure or landscaping.

Plant shrubs or trees around the station cover. They will impede service technicians during their maintenance work.

REMEMBER:



When wipes, grease and other waste materials go down sinks and toilets, they can clog household plumbing and damage your grinder pump system. Learn more online at oakgov.com/water.