



A proud partner of the American Job Center Network

## AT YOUR SERVICE...

Open Monday – Friday, except for state holidays

**Novi** (248) 926-1820

31186 Beck Road  
Novi MI 48377

**Oak Park** (248) 691-8437

22180 Parklawn Street  
Oak Park MI 48237

**Pontiac** (248) 276-1777

1850 North Perry Street  
Pontiac MI 48340

**Southfield** (248) 796-4580

21415 Civic Center Drive, Suite 116  
Southfield MI 48076

**Troy** (248) 823-5101

550 Stephenson Highway, Suite 400  
Troy MI 48083

**Waterford** (248) 617-3600

7500 Highland Road  
Waterford MI 48327



Equal Opportunity Employer  
Program auxiliary aids and services are available upon request to individuals with disabilities  
Michigan Relay Center or 711

Funded By:  
David Coulter, Oakland County Executive  
Oakland County Workforce Development Board  
Michigan Department of Labor and Economic Opportunity

“

The Oakland County Michigan Works! Business Services Team will connect you with our highly trained and skilled workforce.

”

DAVID COULTER  
OAKLAND COUNTY EXECUTIVE



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OAKLAND COUNTY EXECUTIVE

Updated April 2024



# BUSINESS SERVICES



## CONSIDER US YOUR TOP RESOURCE FOR

- ✓ Recruiting & Retaining Talent
- ✓ Training Support
- ✓ Labor Market Information

OAKLANDCOUNTYMIWORKS.COM  
1-800-285-9675

# WE WORK FOR YOU

*Benefit from our comprehensive talent system to address your current and future workforce needs.*

## RECRUIT & RETAIN TALENT

*With Our Resources*



### Pure Michigan Talent Connect

[MITalent.org](http://MITalent.org)

Register your business, post your open positions and access thousands of qualified job seeker profiles and resumes.



### Talent Recruitment

Access talent through our network of Michigan's world-class colleges and universities, Michigan Works! partners, veterans and community and professional groups — including Chambers of Commerce, Automation Alley and the Michigan Economic Development Corporation.



### Social Media

Plug into our Facebook, LinkedIn and Twitter connections to cross-promote your job postings, career events and job fairs.



### Job Fairs

Conduct job fairs, on-site interviews and career events virtually or at our Michigan Works! locations.



### Candidate Pre-Screening

You can request assistance with pre-screening resumés and applications to better facilitate a candidate/business match. *We provide veterans with priority of service.*



### Employee Retention

Join the Business Resource Network (BRN) to improve retention rates across all levels of your organization. BRN members have a Success Coach on site who works directly with employees to resolve any barriers that may be impacting their work.

## ACCESS NO-COST

*Training & Hiring Support*



### Workforce Assessment

The Business Services team can help you identify workforce needs and challenges. We work with you to develop an action plan and connect you with applicable talent partners.



### Training Support & Hiring Support

Contact us about the training approaches that could best serve your organization:

- On-the-Job Training
- Classroom and incumbent worker training
- Support for creating internships and apprenticeships
- Access to special populations with possible hiring incentives, including the Worker Opportunity Tax Credit and Fidelity Bonding Program
- Other work experience opportunities for adults and youth
- Going PRO Talent Fund



### Layoff Support & Early Warning Systems

Let us support you when a rapid response is needed for mass layoffs and closures. We can provide orientations to educate employees on outplacement and retraining assistance, unemployment insurance and Michigan Works! services.

## KEEP CURRENT WITH WORKFORCE DATA

*& Other County Resources*



### Labor Market Information

Access real-time labor market data including wage data, local and regional job market statistics and workforce analyses. Access Oakland County's Apprenticeship Guide.

## Did You Know?

### Oakland County:

- Has the most workers in Michigan engaged in scientific research and development activities
- Is tenth among U.S. counties for those with engineering degrees
- 69 percent of eligible adults have a college degree or advanced skills certificate, with a goal of 80 percent of residents obtaining such a credential by 2030



### Skilled Trades Portal

[MITradeSchool.org](http://MITradeSchool.org)

Refer current or potential employees to this site to research skilled trades training options.



### Business Resources

[AdvantageOakland.com](http://AdvantageOakland.com)

Access planning and economic development resources from Oakland County's Department of Economic Development and Oakland THRIVE. These include business consultation, loans, data, maps and more. Businesses of all sizes can use this valuable information to scale up operations, or find new opportunities for growth.

Contact Us  
[OaklandCountyMIWorks.com](http://OaklandCountyMIWorks.com)  
1-800-285-9675